

AUXILIARIES IN ACTION

A Publication of the Arkansas Hospital Auxiliary Association

November/December 2020

AHAA BOARD

President

Kathy Gammill
348 Lebanon Rd.
McRae, AR 72102
501-230-2976 (cell)
kathygammill@hotmail.com

President-Elect

Carol Evans
2004 Surry Lane
Harrison, AR 72601
870-416-9689 (cell)
larryandcarol1@windstream.net

Vice President

Elizabeth McKinstry
184-A Bradley 14 N
Banks, AR 71631
870-226-4390 / 870-866-7368 (cell)
giftshop@bcmcd.org

Secretary

Mary Catherine Propes
2429 Lakewood Drive
Heber Springs, AR 72543
501-365-6335 (cell)
marycpropes@yahoo.com

Treasurer

Melissa L. Williamson
5913 N Hills Blvd.
North Little Rock, AR 72116
501-834-4212 / 501-690-6528
catmom1949@sbcglobal.net

Immediate Past President

Jan Gardner
8108 Beechfield Dr.
North Little Rock, AR 72116
501-834-5363 / 501-765-2527 (cell)
gardjanar13@gmail.com



2020-2021

AHAA President



Kathy Gammill

Hello Everyone!

I'm honored to serve as your 63rd AHAA President.

To say these are unusual circumstances is certainly an understatement. Some of our auxiliaries have begun limited volunteer services while others haven't yet been able to start volunteering again.

We must remain positive and know that we will be able to show our volunteer hearts when our hospitals are convinced that we are safe. So, let's have faith; let's continue making those masks; let's keep in touch with each other; and, most important, let's keep safe.

As you know, our Fall District Meetings were cancelled. Hopefully, we will have our 2021 Spring District Meetings and I will have an opportunity to hear your story - why you volunteer.

Your fellow volunteer -
Kathy

THEME: I Volunteer Because...

COLORS: Your Auxiliary Uniform
Colors

NOTE:

It has been brought to my attention that the "Hackers" are at it again. Instead of Suzanne and Jan they have now sent emails under my email. Again, the recipients are being asked if they have time to talk and/or if they will purchase gift cards for whatever reason.

I will NEVER ask if you have time to talk. I will NEVER ask you to purchase gift cards or to send money to me. Any financial transactions between the AHAA and an auxiliary should always be through our AHAA Treasurer. You can always verify from whom an email is sent by placing your cursor (mouse) over the sending email address and see that it is not from me.

62nd AHAA BUSINESS MEETING
VIA TELECONFERENCE
October 8, 2020

The 62nd annual Business Meeting was called to order at 10:00 am on October 8, 2020 via teleconference by AHAA President Jan Gardner.

Jerry Berley from Quachita County Medical Center, Warren, gave the invocation.

Judy Shaffer, AHAA Secretary, took roll call. The minutes of the 2020 annual meeting were approved as written. Jan Gardner has appointed three members to approve the 2020 annual meeting minutes. They are Freddie Lipton of Bradley County Medical Center, Pud Thomas, South Mississippi County Regional Medical Center and Sharon Sly, Siloam Springs Regional Hospital. The minutes will be printed in the November/December AHAA newsletter.

Ara Yanker, Treasurer, gave the annual financial report and it will be filed for audit. Ara then presented the proposed 2020-2021 AHAA Budget, Carol Evans, North Arkansas Regional Medical Center, made a motion to accept the 2020-2021 budget as presented. Ginny Presgrove, Northeast Baptist Memorial Hospital, seconded the motion. Motion passed. The annual financial report can be found on page 19 of the 2020-2021 State handbook and the 2020-2021 budget can be found on page 5 of the State handbook.

Bylaws Chair Mary Frauenhoff presented the bylaw changes: Emergency Telephonic Conferences can be found on page 41 of the 2020-2021 handbook : Under Article VI. Officers, Section 2 will be amended as follows: Only elected officers, as listed in Section 1 above, as well as **the Immediate Past President**, AHA President and the Arkansas Society of Directors of Volunteer Services (ASDVS) President shall have a vote on motions made at AHAA board meetings.

The memorials will be published in the November/December newsletter. The memorials for this year will be included in the 2021 Convention as well.

Jan stated that every hospital will receive a 5-Star Award for Excellence. The Certificates have been signed and will be sent to the District Chairs for distribution.

Suzanne Hackney, Credentials Chair, gave the results of the Awards Committee. The winners were chosen by out-of-state judges. The winners are as follows:

Volunteer of the Year for a Hospital under 100 beds: Phyllis Lawson, Johnson Regional Medical Center in the Valley District

Volunteer of the Year for a Hospital over 100 beds: Liz McKay from Medical Center of South Arkansas in the Southwest District.

Hospital Administrator of the Year for a Hospital under 100 Beds: David Deaton, Ozark Health, Inc. in the North Central District

Hospital Administrator of the Year for a Hospital over 100 Beds: Steven Webb, Unity Health-White County Medical Center, in the North Central District

Certificates were made by Mary Frauenhoff and will be sent to the DVS of each hospital of the winners. Plaques will be presented to the winners at next year's convention.

2020-2021 Officers and District Chairs: The election was held online by the Credentials Committee. The President-Elect office had two candidates, Carol Evans and Dorothy Stringer. Carol Evans was the winner. The AHAA Slate of Officers for 2020-2021 will be as follows:

President	Kathy Gammill
President-Elect	Carol Evans
Vice-President	Elizabeth McKinstry
Secretary	Mary Catherine Propes
Treasurer	Melissa Williamson
Immediate Past-President	Jan Gardner

District Chairs:

Ara Yanker:	Metropolitan District
Judy Lawrence:	North Central District
Mary Nell Masterson	Northeast District
Diane Miller	Northwest District
Barbara Goodwin	Southeast District
Rebecca Finigan	Southwest District
Carol Shoptaw	Valley District

Other Board Members:

Bo Ryall	President & CEO of AHA
Kristi King	ASDVS President
Bylaws Committee	Mary Frauenhoff
Parliamentarian	Linda Butler
Convention Chair	Charlotte Jackson
Convention Co-Chair	Jenni Daniel
Historian	Judy Lawrence
Leadership Co-Chairs	Dorothy Berley
	Lynn Smith
Scholarship Committee	Ara Yanker
Newsletter Editor	Neta Sue Stamps
Legislative Advocacy	Peg Kuhnly
Co-Chairs	Melissa Williamson
Gift Shop Consultant	Susan Rima

Jan urged everyone to read the newsletters as they contain valuable information and keeps everyone connected. Jan thanked everyone on the AHAA Board for serving and wished Kathy luck in the coming year.

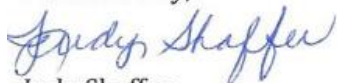
Kathy Gammill, AHAA President, thanked Jan and everyone who served on the AHAA Board this year as it has been a challenging year. Kathy thanked the new board for serving. Kathy stated that teleconferencing will continue for the foreseeable future on the scheduled dates printed in the State Handbook.

Kathy's theme is "I volunteer because" Her pin is the State of Arkansas with 7 stones on the pin representing the 7 districts. An installation ceremony for the new officers may be held at a later date. As there are no district meetings scheduled, Kathy stated that the presidents still need to send their Fall District Meeting Reports to the District Chair, District Secretary and the President-Elect.

As it has been the custom to present Amber Estrada a monetary thank you at the Convention, Suzanne Hackney made a motion to give Amber \$500. Carol Evans seconded the motion. Motion carried.

With no further business to discuss, the meeting was adjourned at 10:45 a.m.

Submitted by,



Judy Shaffer
AHAA Secretary

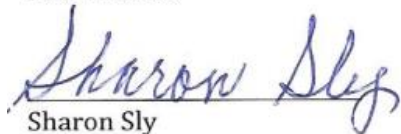
Approved by:



Freddie Lipton



Pud Thomas



Sharon Sly

Please send all handbook corrections immediately to: netastamps@windstream.net

HANDBOOK CORRECTIONS (In Red)

PRESIDENT ELECT

Carol Evans

North Arkansas Regional Medical Center (Harrison)

2004 Surry Lane

Harrison, AR 72601

870-416-9689 (cell)

larryandcarol1@windstream.net

VICE PRESICENT

Elizabeth McKinstry

Bradley County Medical Center (Warren)

184-A Bradley 14 N

Banks, AR 71631

870-226-4390 / 870-866-7368 (cell)

giftshop@bcmed.org

NORTH CENTRAL DISTRICT CHAIR

Judy Lawrence
White River Medical Center (Batesville)
23 Luster Street
Batesville, AR 72501
870-307-3776 (cell)
judylawrence@yahoo.com

NORTHEAST DISTRICT

Helena Regional Medical Center
Bettina Smith
1801 Martin Luther King Dr.
Helena, AR 72342
870-714-1784 (cell)
tinacat5555@gmail.com

NORTHWEST DISTRICT CHAIR

Diane Miller
Siloam Springs Regional Hospital
12688 Cripps Road
Gentry, AR 72734
479-957-5032
dianemiller73@yahoo.com

SOUTHEAST DISTRICT

Barbara Goodwin
Jefferson Regional Medical Center
1600 Oak Hill Drive
White Hall, AR 71602
870-247-2252 / 870-540-9489 (cell)
bgoodwin@searsvp.org



AUXILIANS AND ADMINISTRATORS OF THE YEAR FOR 2020

Auxilian of the Year under 100 beds
Phyllis Lawson - Johnson Regional Medical Center, Clarksville



Since becoming a member of Johnson Regional Medical Center Auxiliary in September of 2008, Phyllis has served as President, Secretary, Chairman of Hypertension & Scrapbook, sole supplier of Velcro Baby Tags for our OB department in support of the State "Look Before You Lock" program and works two days each week in the Gift Shop. Phyllis is also known for her professional sewing abilities within the auxiliary and our community. A sewing contributor for the 450 Face Mask requested by our CEO for the hospital during coronavirus crisis.

During the 2019 year, Phyllis served as our Fund raising chairman with wonderful success, bringing in vendors that were important to our hospital personnel, such as Scrub Sale, Collective Goods, Used Book Sale and Auxiliary Bake Sale. Fifty plus members and guest were the recipient of Phyllis's party planning talents as chairman of our 2019 Annual Christmas party, a great time was enjoyed by all.

At our community's annual "Apple A Day" health fair Phyllis is a greeter, with a friendly hello, a smile, a bag of fresh popped popcorn, while handing out brochures on Alzheimer's, "Look Before You Lock" and the services offered at Johnson Regional Medical Center; always recruiting new members for the auxiliary, contributing to a growth of 12 new members for 2019.

Phyllis is self-motivated with a work drive equal to none and an encouragement to all our members.

Auxilian of the Year over 100 beds.
Liz McKay - Medical Center of South Arkansas, El Dorado.



Pictured (L-R): Alex Bennett, Director of Business Development; Liz McKay, Director of Volunteers; Scott Street, CEO

The Medical Center of South Arkansas Auxiliary would like to nominate our current President, Liz McKay for the 2019 - 2020 AHAA Auxilian of the Year Award. Liz McKay is deserving of this award because of her unwavering commitment to our organization and community. Liz joined the Auxiliary in 2015 and has given 5 years of outstanding service. She is very active in the community, serves as a certified Master Gardener through the Union County Master Gardeners program, active in her church, and is always joining forces with local businesses on much needed community projects.

Liz has taken the role as President whole heartily and exhibits this in her day to day responsibilities and her connections with hospital visitors, not to mention her southern charm and mannerisms are one of a kind. She has been described as dedicated, loyal and sweet spirited just to name a few.

Liz is definitely someone you want on the forefront. She is always eager and willing to facilitate a new project, speak to the community about volunteering or simply meet and greet visitors as they enter the hospital. She steered the initiative for new uniforms and established a new and innovative working executive board for our auxiliary. Liz works hard to ensure the success of each auxiliary member and does so with the highest quality. She has increased recruitment activities resulting in 5 new members.

Liz has brought new energy and “life” to the auxiliary. She has displayed strong leadership and team player qualities by always building up her fellow members with positive and encouraging affirmations and “go-getter” attitude.

The Medical Center of South Arkansas Auxiliary is very fortunate to have someone like Liz on our team who ties the hospital and the community together to better serve our organization.

Administrator of the Year for under 100 beds.
David Deaton - Ozark Health, Inc., Clinton.



Administrator David Deaton and Ozark Health, Inc. and Auxiliary President Betty Spencer

David Deaton has been the Administrator of Ozark Health, Inc. in Clinton, AR since 2012.

Mr. Deaton has a heart for the Auxiliary, and appreciates that the Auxiliary spreads good will for the Hospital in the communities we serve. He often says that “you can’t put a price tag on what Auxiliary members do for their Hospitals”.

Mr. Deaton often rounds the Hospital, and asks Auxilian’ s how things are going, and if there is anything he can do to assist them. He lets them know that he values their opinions, and he will always make time to hear their ideas, and concerns.

In preparation for this nomination, Auxiliary members had the following comments:
“The \$100 Christmas gift from Administration was a true blessing”.

"Mr. Deaton often comes by the gift shop and sings me a line of an old song, then comes back later to make sure it is still in my head".

"Mr. Deaton does a great job running our hospital. He is very friendly, has a wonderful personality, and always seems to welcome people".

"Mr. Deaton told me that when I walk into the room the whole atmosphere changes and everyone is a lot happier".

"When I see Mr. Deaton, he always tells me to let him know if the Auxiliary needs anything at all".

"We appreciate that Mr. Deaton comes to the Auxiliary meetings to share information he shares with the employees in their Quarterly Town Hall meetings. This open communication helps us feel informed and included".

Mr. Deaton was very supportive when the Auxiliary asked to implement the Courtesy Cart. The Courtesy Cart is taken around to patients daily, so they are able to access convenience items they do not get in their general admission kit. This has been a real positive experience for both the patient and the Auxiliary.

The reason we believe Mr. Deaton should receive this honorable award is because he goes out of his way to engage with the Auxiliary, he prays for and with us, encourages open communication, supports our various projects, and he takes the time to know Auxilians on a personal level. Mr. Deaton has allowed the Auxiliary to take over several fund raising efforts that were previously being done by other groups, which allows us to award more scholarships and fully fund more equipment requests. He is an avid supporter of the Ozark Health Auxiliary, and we appreciate his leadership and heart!

Administrator of the year for over 100 beds
Steven Webb -- Unity Health White County Medical Center, Searcy



Steven Webb has been Administrator of Unity Health for over 2 years. He truly enjoys

spending time with volunteers and respects the role they play in our healthcare system. He understands the positive impact volunteers make on our patients, visitors and especially our associates – we are all family, taking care of a community, together. Mr. Webb's grandmothers were both volunteers at White County Medical Center; therefore, he has personally seen the impact serving others has on volunteers' lives. Both grandmothers have passed away, one just this last December. At the visitation and funeral, Mr. Webb and his family recalled how much she truly enjoyed her time volunteering; how much the friendships she made meant to her.

At the Awards Luncheon held in June, Mr. Webb recognized the significance of the awards presented. He acknowledged every hour served and the considerable impact each has on our hospital and community.

Because the volunteers are very close to his heart, it is important that he communicate with them regularly. Last September, he attended the General Business meeting and gave a full report on the system: growth, accomplishments and challenges. He answered questions and advised on how volunteers can influence our vision's success.

Mr. Webb is personable, outgoing and enjoys clowning around with our volunteers. At our Christmas Party, Mr. Webb and the Auxiliary Board of Directors performed surprise entertainment – a mock water ballet routine. After several hours of secretly planning and practicing around schedules and limitations, all who attended enjoyed the gut-busting routine.

Who knew in the months to follow, a deadly pandemic would totally dismantle our country. As soon as it was known that Covid-19 posed increased threat to our volunteer family, Mr. Webb called a meeting with the Leadership Team and the Director of Volunteer Services. After lengthy discussion, the decision was made to educate and send all volunteers home immediately. The Auxiliary President and DVS were called to meet with Mr. Webb so that he could tell her directly of the volunteer safety plan. Over the next several weeks, volunteers were called to work from home by making masks and isolation gowns to subsidize PPE inventory. Volunteers also safely served by transporting specimens to a lab in Memphis.

To keep lines of communication open with volunteers, a private Unity Health Volunteer Facebook page was made. Videos are posted from Mr. Webb and other UH leaders giving stats and updates several times per week. Additionally, information is passed along thru the monthly Auxiliary Newsletter.

At this time, the return of volunteers is a topic of discussion in weekly meetings held by UH Leadership. "The health and well-being of our volunteer family is too important to make lax decisions when so much is still unknown," stated Mr. Webb. We are grateful for his heartfelt leadership.



GIVE YOURSELF A BREAK!

"Walk away from it until you're stronger. All of your problems will be there when you get back, but you'll be better able to cope." – Lady Bird Johnson



Metropolitan

Baptist Health - North Little Rock

Charlotte Clark

Jackie Maxwell

W. P. Rockefeller Cancer Institute

Steve Golnick

Ella V. Smalley

North Central District

Baxter Regional Medical Center - Mountain Home

Verlin Baker

Harry McBride

Marlene Schapiro

Hazel Schoepoester

Helen (Louise) Stewart

Northwest District

Mercy Hospital Berryville

Dianna Adams

Agnes Cooper

Dixie Evans

Gay Morton

Jimmie Nelson

Teresa Nichols

Warren Tresler

North Arkansas Regional Medical Center (Harrison)

Rachel Gonzalez

Imogene Hammerschmidt

Irene Patton

Sharon Pierce

Southeast District

Bradley County Medical Center - Warren
Sandra Parker

Jefferson Regional Medical Center
Nancy Longacre

Southwest District

Ouachita County Medical Center - Camden
Francille Pryor
Virginia Wood

Valley

Baptist Health - Van Buren
Mary Frances Willis



METROPOLITAN

ARKANSAS CHILDREN'S HOSPITAL

ARKANSAS STATE HOSPITAL

BAPTIST HEALTH – LITTLE ROCK

BAPTIST HEALTH MEDICAL CENTER - NORTH LITTLE ROCK

Ara Yanker

No volunteers are working in the hospital at this time, and there has been no information released about when that will change. Our Gift Shop is open 5 days a week, manned by Becky Blackard, our Volunteer Coordinator.

The volunteers continue helping others by knitting baby caps for newborns, staying in contact with other volunteers, helping with grandchildren, and in many other ways.

Becky Blackard keeps us informed about our hospital by sending out hospital news each week and emailing us to let us know that the employees are thinking about us and missing us!

We also lost a past volunteer who was no longer active. Jeanne Cooke was very active in past years - she started our Golf Tournament which we sponsored for many years and worked tirelessly in many others areas.

CHI ST. VINCENT INFIRMARY / SHERWOOD

Barbara Bender

CHI St. Vincent continues our Covid 19 Safety Guidelines which prohibits auxiliary members and volunteers from any in person activity on any of our hospital campuses for the safety of our patients and our members.

These guidelines have encouraged us to become more creative in our service to our hospital and staff. The CHI St. Vincent Foundation, to whom we report, has been generous with their time and talent to assist us in carrying out activities that the staff have found valuable.

This year our Dillard's sale was paperless and done all online. Dillard's agreed to offer to our employees the opportunity to purchase Dillard's gift cards through payroll deduction. With the help of our Human Resources Department, the process was seamless and Covid compliant. We now are looking to expand this idea to other retailers who might wish to become a part of this offering.

The Uniform Sale has been a positive activity for our staff. Following the model of the Dillard's gift card offering, this will be an online Covid compliant activity.

This year we will be utilizing our electronic marquis to recognize veterans for their service. In the past we have had a formal luncheon; however we look forward to the day we can celebrate the veteran's service in public.

CHI ST. VINCENT MORRILTON

Tammy Smith

The auxiliary held a yard sale March 13 and 14 for outside building improvement projects.

SALINE MEMORIAL HOSPITAL (BENTON)

UAMS MEDICAL CENTER

W. P. ROCKEFELLER CANCER INSTITUTE

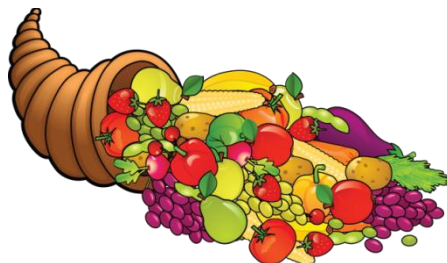
Jane T. Lowe

On Monday, October 26, a steam pipe burst in the UAMS Winthrop P. Rockefeller Cancer Institute causing flooding and damage on three floors. The auxiliary gift shop and volunteer office had damage and flooding. The volunteer workroom will have to have a new wall. Although most of the merchandise in the gift shop was saved, walls and some of the ceiling as well will have to be replaced. At this point it is not known how long the shop will be closed. Hopefully, it will be back in business soon.

The Winthrop P. Rockefeller Cancer Institute is hopeful that volunteers will be able to return before the end of the year. Traditionally, volunteers must attend a mandatory volunteer in-service each year. These are held in October. This year, due to the Pandemic, the in-services are being held via Zoom. The first one was October 14. Another Zoom in-service will be held in mid-November. Volunteers must attend either one of the Zoom in-services or do on-line training. Thirty-three volunteers participated in the first Zoom in-service and enjoyed seeing each other.

The Winthrop P. Rockefeller Cancer Institute Auxiliary Partners Card project is October 30 – November 8. For a 10 day period those who have purchased a \$50 card get a 20% discount at almost 200 participating stores and restaurants in Conway, central and northwest Arkansas. The proceeds from the sale of the Partners Cards are directed to the WPRCI Auxiliary to support UAMS programs for cancer patients throughout Arkansas. Partners Card began in 2004 and has raised almost \$1.5 million.

New blankets will be distributed to Winthrop P. Rockefeller Cancer Institute patients during the month of December. These blankets have been made by volunteers or purchased by auxiliary members and friends.



NORTH CENTRAL

BAPTIST HEALTH MEDICAL CENTER (HEBER SPRINGS)

BAXTER REGIONAL MEDICAL CENTER (MOUNTAIN HOME)

Jim Whalen

Birthday recognition has a long standing tradition with our Auxiliary and, despite passing through this current threshold returning to normalcy, we will not be denied! Your Volunteer office has crafted a program that will provide each of us a coupon that will be an entitlement to pick up a special commemorative decorated cupcake to celebrate this occasion! This Program will commence on September 2020 and continue until we resume normal scheduling of events. Details to follow!

Right: Carol Chentnik



Bows and a tip of the hat to all those involved with staffing the Pink-A-Dilly and our Bargain Boxes!! We are generating near record sales since we have resumed operations. All of the shops have had volunteers step up and take on extra shifts to keep the doors open. All protocol regarding Safe Practices are being fully implemented that includes social distancing, wearing of masks and continual sanitizing. Our public has willingly accepted shopping in our new environment and is clearly actively supporting each of our venues. We recently accepted a new volunteer who utilized the Bargain Box in Flippin for his attire to prom several years ago. He now is working full time job and plans to help on Saturdays at the Bargain Box.

To date combined sales since January 2020 is in excess of \$282,000.00. This revenue is so significant considering the past disruption. We want to thank all of our volunteers using their time in the shops! You are doing remarkable work in challenging times

In the development stages our BRMC Marketing Department are hard at work preparing volunteer recruitment brochures that will be available in both print and electronic formats. In conjunction with the brochures, standalone banners will be strategically positioned in the waiting areas promoting interest in our BRMC Auxiliary Mission.

At our August Board Meeting our Barney Larry announced that even with the Stock Market undergoing lean periods our endowment not only maintained but grew!

As a result Barney informed us that our Auxiliary was to receive \$100,000.00 from earnings. This is a most welcome development considering that during our store closures our revenue had been adversely effect. Combining this news with exciting current sales figures we are well prepared to face upcoming requirements and challenges!

We were recently called upon and responded to critical needs of our Hospital with the purchasing of Ultraviolet Robotic Units that are capable of sterilizing hospital rooms in minutes while being unattended. Your auxiliary donated \$60,000 towards the purchase of that unit.

Once again, our Auxiliary has made a significant difference in which all should take pride! Each of us, in our separate roles, clearly has such a meaningful impact on our Hospital's continued development and growth!

Justin Woods from the Baxter Regional Foundation Office shared at the Auxiliary Board Meeting in September about the capital campaign to purchase 2 new ambulances. Your auxiliary board voted to donate \$50,000 towards the purchase of these ambulances.

Excitement and anticipation is growing as our Surgical Center has taken form and the size and scope is clearly visible to all. This state-of-the-art facility will be ranked as the most advanced in the State and completion date is anticipated to be in January 2021. This will significantly increase our Hospital's capacity and capabilities.

Below: Baxter Regional Auxiliary Board in front of New Out-Patient Surgical Center



The dream of opening a Cancer Research Center has become a reality that is fast approaching! Ground breaking and excavation is to commencing in a few weeks and the anticipated completion is 2021! This facility will be nationally recognized and will draw patients throughout the South. It is anticipated that this Hospital will experience exponential growth that will have a significant economic impact on our community and surrounding areas.

Auxiliary's thought for the Day

If you are too small or significant to make a difference, then you have never been in bed with a mosquito!

OZARK HEALTH INC. – CLINTON

Bobbye Bennett

The Ozark Health Auxiliary has been holding meetings as schedule. We abide with the mask ruling and the separation policy. Most of the volunteer services are still suspended. With one exception the Gift Shop has been open since May. We started opening a couple of days a week and now at this time, we are open all five days. The mask has to be worn and we check in each day at the front desk by thermometer check.

We have been able to hold a Collective Goods Sale the first week in October and all things considered I believe it would be termed a success. Next month we have scheduled a Uniform Sale.

The last letter I wrote we were planning a Volunteer Appreciation Dinner on June 1st, where the officers elected in April, would be officially installed but that did not happen. The new officers were installed at a regular scheduled meeting.

The annual Foundation Golf Tournament normally held in June was rescheduled for October 31st. As of this writing it is still on.

Starting November 2nd and for three weeks in November the Auxiliary is holding a Silent Auction in the upstairs breezeway. We are auctioning Holiday Gift baskets made by some Auxilians and also different organizations are donating. This will take the place of the bazaar and bake sale that we normally hold at Christmas time.

Thanks for all the helping hands and praying hearts!

God has not called us to see through each other, but to see each other through!

THANK YOU FOR VOLUNTEERING!

Change in the President position at Stone County Medical Center beginning January, 2021.

STONE COUNTY MEDICAL CENTER

Rachelle Stewart

11871 Highway 263

Fox, AR 72051

870-363-4220 / 870-213-7255 (cell)

lrachelle@yahoo.com

STONE COUNTY MEDICAL CENTER (MOUNTAIN VIEW)

Frances Bullard

Our members are eagerly awaiting the announcement that we can return to our exciting volunteer roles at our hospital. Our last regular meeting was March 10, and it was filled with an array of plans for future activities and events. We were looking forward to hosting the April Spring District Meeting and having our Collective Goods and Scrubs sales, but they were canceled.

Finalizing the details and foot work of our Secret Pal project definitely filled the air with excitement and joy, and we were all so eager to begin planting seeds of kindness for our deserving recipients. Although an unexpected pandemic crept in and delayed our event, it has not robbed us of our energy and excitement. When the word "GO" is given, we are ready! Not only will the recipient be blessed, but the giver will also. We are dedicated to planting those seeds of kindness.

A donation of \$3,580.02 was given to White River Health Systems Foundation for six high-back chairs to be placed in patient rooms. We continue to collect socks and underwear for K-8 students throughout the year for our Community Fair Project, and they will be held until next year.

Ms. Carolyn Shipman will open our gift shop two days a week for our employees and patients who see our out-of-town doctors in the hospital. Our annual Christmas Open House at the hospital, and Cookies & Hot Chocolate on the square during the Christmas Parade and Tree Lighting will not be held this year.

Since COVID-19 is still lingering, we haven't been able to meet for officers' voting and installation so we used email and phone calls. As soon as we can return safely, an installation date will be set. Our new officers are:

President : Rachelle Stewart
First Vice-President : Suzie Mellon
Second Vice-President : Frances Bullard
Secretary : Leneil Taylor
Treasurers:
Bird Cage Account: Carolyn Shipman
General Account: Teresa Linden



A huge thank you is extended to our past President, Ms. Teresa Linden, for her great job in leading us in our fun-filled activities these last two years.

UNITY HEALTH – HARRIS MEDICAL CENTER (NEWPORT)

UNITY HEALTH – WHITE COUNTY MEDICAL CENTER (SEARCY)

Jamie Laughlin

Kathy Gammill presented Mr. Webb with his Administrator of the Year certificate. "It is my honor and privilege to present you with an AHAA Award. You have been selected by an independent judge residing outside our state, as the Administrator of the Year for Hospitals over 100 beds. I'm excited that your selection coincides with my presidency and that I have this opportunity to present you with this certificate of recognition. Congratulation Mr. Webb."





"We are so very proud of you. Please accept this custom bracelet as a token of our appreciation for all that you do for Unity Health and for the state of Arkansas. The rose gold represents the auxiliaries you lead. The silver represents the hospitals you are dedicated to. The gold represents your genuine heart of service."

WHITE RIVER MEDICAL CENTER (BATESVILLE)



NORTHEAST

ARKANSAS METHODIST MEDICAL CENTER (PARAGOULD)

FOREST CITY MEDICAL CENTER

HELENA REGIONAL MEDICAL CENTER

NEA BAPTIST MEMORIAL HOSPITAL (JONESBORO)

Kathy Miller

Auxiliary member Evelyn Glisson's home (below, left) was destroyed by a tornado. Auxiliary and hospital donated household items, cash and gift cards to Evelyn as an expression of our love and support.



NEA Baptist Day of giving campaign was Oct 29th. Your gift helps provide free mammograms, AED's to local schools and sports complexes or funeral assistance to financially burdened families who have lost their baby.

Congratulations to Stephanie Taylor, NEA Hospital, on her promotion to Associate Administrator.



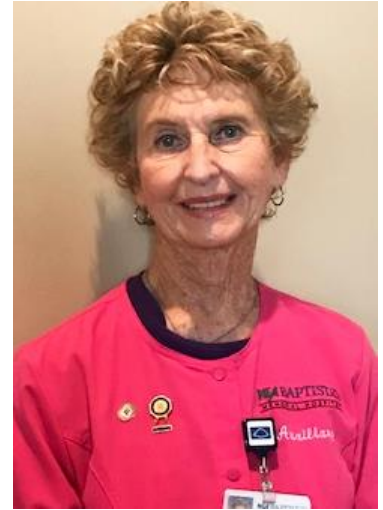
Our auxiliary officers for the upcoming year are pictured below.



President Kathy Goodman



Vice President Sherrie Coffman



President Elect Ginny
Presgrove



Secretary Kay Rodel



Treasurer Donna Baker



Vice President of Service
Karen Pearce



Vice President of
Community Relations &
Newsletter Kathy Miller



Vice President of
Community Relations &
Scrapbook Faye Haney.

Auxiliary member Pat Clifft was recognized for her support of Paint the Town Red to cheer on the ASU Red Wolves. Pat also volunteers at Second Home Shoppe. Proceeds assist the family crisis center.



Thank you to Evelyn Glisson (pictured below) who donated and delivered handmade quilts to NEA labor and delivery for new born babies.



Our deepest sympathy and prayers go to our auxiliary member, Pat Whitney in the death of her daughter Susanne Michael. Susanne was a teacher at Harrisburg Elementary School and leaves behind her husband and 5 children.

October was breast cancer awareness. Be sure to perform self exams and get screened.

Hopefully everyone voted either early or on election day.

UPCOMING:

Possible food drive in November for Food bank

Other events are being discussed. We are in process of planning December events- not sure about Santa coming to the hospital yet or if we will have cookies and cocoa for the kiddos. As of now, it is doubtful.

Lightning of Christmas tree will be outside in the front hospital lawn.

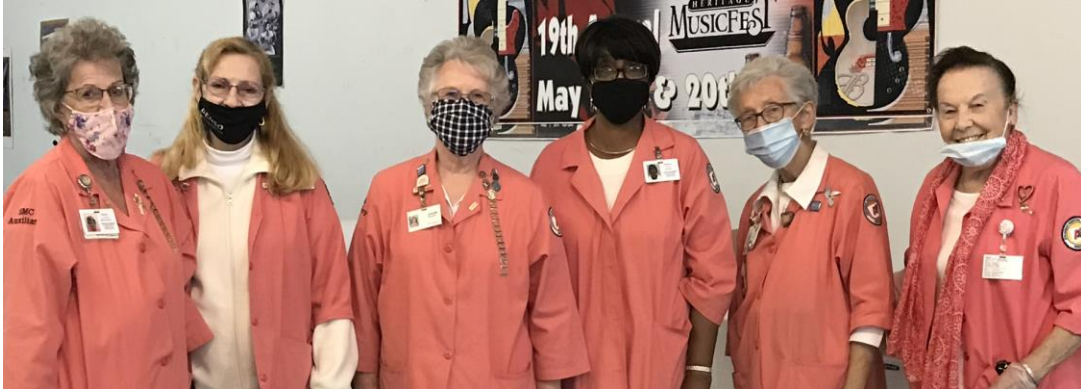
Duck classis will be Dec 12th.

SOUTH MISSISSIPPI COUNTY REGIONAL MEDICAL CENTER (OSCEOLA)

Sonja Bennett

Sharon Ragan, Adele Black, Lovonda Carter, Rebecka England, Mary "Pud" Thomas and Treva Reese of the SMC Hospital in Osceola (pictured below) helped with the Relay For Life October 17th.

The ladies prepared box lunches for the Survivors and handed out the lunches and the Goody Bags. Due to Covid, the Survivors drove around the court House and remained in their cars while the Auxiliary Ladies presented them with their lunch and Goody bag.



It was the first activity the Osceola Auxiliary has had an opportunity to be involved with. It was nice seeing everyone again.

The Hospital had a Scrub Sale in late October at SMC Hospital in Osceola and GRMC Hospital in Blytheville.

ST. BERNARDS MEDICAL CENTER – JONESBORO

Dean Rossa

St Bernards Auxiliary's work station activities are still shutdown because of the high rate of Covid infections in the area. Background activities continue. We normally offer \$2000 scholarships to 20 students in health care programs. Because of changes in procedure and results caused by Covid this year, there were 13 applicants. The following received scholarships. Sherry Janee' Brandon, Darrisha Conston, Tameka Dollison, Chestity Drew, Kierra Ellis, Kaylie Holland, Sabrina Knight Freeman, Morgan McAlexander, Kirsten Mealer, Amber Ray, Merina Del Ray Rivero, Anna Clair Sullivan, Brihanna Ware.

Pictured right are 3 of the scholarship recipients: Tameka Dollison, Sabrina Knight Freeman, and Morgan McAlexander.



Another program, the Light Up A Life mail campaign for funds, is proceeding without large gatherings. The community is asked to donate money in memory/honor of others. Ornaments with the name of the honorees decorate a tree displayed in the Tower entrance.



NORTHWEST

EUREKA SPRINGS HOSPITAL

Mary Lou Martin

We are still shut down - no meetings and our thrift shop is closed probably until spring. Have been going through old paperwork and organizing the history of the guild, the hospital and the Purple House Thrift Shop.

MERCY HOSPITAL BERRYVILLE

Jean Vance

Mercy Hospital Berryville Auxiliary Board continues to have virtual monthly meetings. A subcommittee has worked together and has presented a plan to our Hospital Administration on guidelines to reopen our Thrift Store. This plan has been approved pending a decrease in active COVID related cases.

The need for school clothing was provided for a student. Our auxiliary has also provided masks for the Berryville School District and planning to make and donate more. We will miss seeing everyone at our State Convention this year and pray for everyone's health and safety. We have had 4 members pass away recently. A Fundraiser of a Bake-less Bake sale is being planned at this time.

Pictured below: Auxiliary President Jean Vance delivers children's masks.



Election and installation of officers was held by MHB Auxiliary October 7th at the City Pool Park Pavilion. NW outgoing District Chair Carol Evans installed Emma Jean Vance as President, Patricia Armer as Vice-President and Joy McKinney as Secretary. Below: President Jean Vance, Secretary Joy McKinney, Vice –President Pat Armer and NW District Chair Carol Evans



By vote of the auxiliary membership, Betty McClellan was awarded the Auxilian of the Year for her outstanding willingness to volunteer at the hospital Visitor Information Desk and in the Gift Shop prior to the Covid 19 shutdown. Betty was also the winner of the door prize which was provided by the President. She was accompanied by her son, John McClellan.



Light refreshments were served and all attending members wore masks and maintained social distances.

Mercy Hospital Berryville Auxiliary held a Sidewalk Sale at the Thrift Store location in Green Forest from 9:00 a.m. until 4:00 p.m. Thursday October 22 and Saturday October 24 from 9:00 a.m. until 2:00 p.m. The sale on Thursday was cancelled due to bad weather. Everyone was required to wear a mask and maintain a social distance.

A "Bakeless Bake Sale was held in October via USPS. This brought in a little over \$1000.

The auxiliary members are looking forward to again being able to volunteer at the hospital and at the thrift store in Green Forest.

MERCY HOSPITAL NORTHWEST AR (ROGERS)

Christy Blackshear

Volunteers assembled bags of goodies for the Co-worker Appreciation Fair.

Picnic tables for the outside terrace have been purchased by the auxiliary.

A total of \$4,000 in scholarships has been awarded to co-workers.

Volunteers are back in pre-surgery, materials management, gift shop, greeters and cardiac rehab. In addition, a volunteer nurse assisted with flu clinics.

The auxiliary had a Fall/Halloween Bake Sale.

The auxiliary is planning a candy sale in December.

A donation of \$10,000 has been made to the Co-Worker Crisis Fund, and the money will be designated to supporting Covid relief.

The auxiliary is initiating a community service project entitled Re-Purpose, Re-Use Challenge where volunteers will be re-purposing items and then donating to children's shelter, homeless individuals, nursing home residents, and shut ins.

New volunteer orientation has been provided for five new volunteers who will be in pastoral care and medical records.

NORTH ARKANSAS REGIONAL MEDICAL CENTER (HARRISON)

NORTHWEST MEDICAL CENTER – BENTONVILLE

NORTHWEST MEDICAL CENTER- SPRINGDALE

SILOAM SPRINGS REGIONAL HOSPITAL

WASHINGTON REGIONAL MEDICAL CENTER (FAYETTEVILLE)



SOUTHEAST

AHLEY COUNTY MEDICAL CENTER (CROSSETT)

BRADLEY COUNTY MEDICAL CENTER (WARREN)

Phyllis Loomis

We have not resumed any activities at the hospital.

We did open the Thrift Shop in May and we have volunteers actively working there two days every week. We are using all the guidelines set out for Covid; that is masks required and sign in sheets.

We lost one member this year in an automobile accident. Her name was Sandra Parker and she passed away on August 15, 2020.

We do did not have any articles to send in to the AHAA newsletter.

CHICOT MEMORIAL MEDICAL CENTER

DELTA MEMORIAL HOSPITAL

Shirley Sandlin

In an effort to bring cheer to the residents of Oasis of Assisted Living, ten Delta Memorial Hospital Auxilians designed cards and/or poems to be distributed to the 24 residents. Those participating were Alice Branson, Jeri Brewer, Lorra Kelley, Shirley Sandlin, Barbara Lenderman, Pat May, Brenda Norman, Shirley Portis, Patty Posey and Maedene Weser. Lorra Kelly also made cards for the employees.

Below: Lorra Kelley is pictured presenting the items to Decelyn Chinn, Administrator of Oasis.



DEWIT HOSPITAL AND NURSING HOME

Mary West

Start your Christmas shopping at –

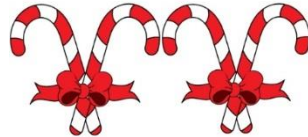
DeWitt Hospital and Nursing Home Auxiliary's Christmas Cottage

Saturday, November 14, 2020 - 9:00 AM – 1:00 PM

Arkansas County Fairgrounds DeWitt, Arkansas Admission: \$3.00

Masks will be required for entry.

Vendors with products are still signing up!



DREW MEMORIAL HOSPITAL (MONTICELLO)

JEFFERSON REGIONAL MEDICAL CENTER (PINE BLUFF)

MCGEHEE HOSPITAL



SOUTHWEST

BAPTIST HEALTH MEDICAL CENTER – ARKADELPHIA

BAPTIST HEALTH MEDICAL CENTER – HOT SPRINGS COUNTY

CHI ST. VINCENT HOT SPRINGS

Lynn Smith

Isolation continues to be the key word for 2020 thus far. Our Auxiliary members are still unable to volunteer due to coronavirus issues. CHI Administration (Dr. David Ross, CHI St. Vincent President) wants to stay home and stay safe.

Peg Kuhnly (right) with 2 beautiful afghans she made. We had “planned” to present them to our AHAA President, Jan Gardner and AHAA President-Elect, Kathy Gammill at our SW District Meeting in 2019. Due to Covid19 messing up our plan, the afghans had to be mailed to these awesome ladies.

We want to express appreciation for all they did for AHAA in a very tough year for all our Arkansas auxiliaries. Their leadership on new chartered waters was amazing. Thank you both!



We want to congratulate, Liz McKay, for being nominated ***Auxilian of the Year*** for hospitals with 100 beds or more. Liz volunteers at MCSA in El Dorado. We share her joy and excitement for this wining award for our Southwest District.

Best Wishes to Becky Finigan as she steps up to serve as our SW District Chair. Thank you for representing our district in this office. We know you will do a great job and pledge our support.

CHI St. Vincent Hot Springs has received national Magnet designation by the American Nurses Credentialing Center (ANCC) for its continued commitment to nursing excellence and compassionate patient care. Magnet designation is the highest honor bestowed upon an organization for professional nursing practice and recognizes excellence in nursing leadership, clinical practice, innovations and positive outcomes. CHI St. Vincent Hot Springs becomes the fourth hospital in Arkansas to receive Magnet designation and one of only 530 hospitals nationwide to receive that recognition. CHI St. Vincent Infirmary in Little Rock became the first hospital in Arkansas to earn Magnet designation in 2013 and was re-designated in 2018.



We are excited... Shouting it from the roof tops!
lobby.

Banners in the hospital

DALLAS COUNTY MEDICAL CENTER – FORDYCE

HOWARD MEMORIAL HOSPITAL – NASHVILLE

MAGNOLIA REGIONAL MEDICAL CENTER

MEDICAL CENTER OF SOUTH ARKANSAS (EL DORADO)

Alexandria Bennett



Medical Center of South Arkansas Auxiliary volunteer Liz McKay has been named Arkansas Hospital Auxiliary Association Auxilian of the Year. Liz served as MCSA Auxiliary President from July 2019 to September 2020 and has now assumed the role of Auxiliary Director of Volunteers. She joined the MCSA Auxiliary in 2015 and has given 5 years of outstanding service. Through her energized spirit and positive influence, Liz has brought a new energy to the Auxiliary. We are so proud of her and her accomplishments. Congratulations to Liz McKay for being selected Arkansas Hospital Auxiliary Association Auxilian of the Year!

NATIONAL PARK MEDICAL CENTER (HOT SPRINGS)

Dorothy Stringer

Well, this year we are doing our October breast cancer awareness a bit differently. Due to COVID 19, we have modified our promotion within the hospital and the Breast Center. Instead of leaving our handouts out for visitors and patients, the person at the Information Desk is checking temps and doing the health screening, will also give out the pocket pals and mints. We have ordered shirts, masks, mints, baskets full of pens, ribbons, calendars, and so much more for our Breast Center.



OUACHITA COUNTY MEDICAL CENTER (CAMDEN)

Daphne Bennett

Volunteer activities within our hospital are still at a standstill, with the exception of two volunteers who began assisting in Admissions in September. One works 4 hours three days a week, and one works 4 hours 2 days a week. They are ecstatic about getting to help--and we think the hospital personnel welcomed them with open arms.

We continue to collect pull tabs for Arkansas Children's Hospital, and in October Jerry and Dorothy Berley delivered ten gallons, bringing our total collected to fifty-two.

We are publishing an abbreviated newsletter each quarter, hoping to keep interest alive within the group.

Our treasurer keeps the bank account alive with a few small activities. We keep living with hope!



VALLEY

BAPTIST HEALTH – FORT SMITH

BAPTIST HEALTH – VAN BUREN

MENA REGIONAL HEALTH SYSTEM

Sharon Jewell

Congratulations Barbara Wilds (pictured below), Surgery Volunteer of the Year! Barbara is a committed volunteer with a servant's heart. Because of this and her service, she is our 2020 Surgery Department Volunteer of the year! Thank you for your service and dedication to MRHS!



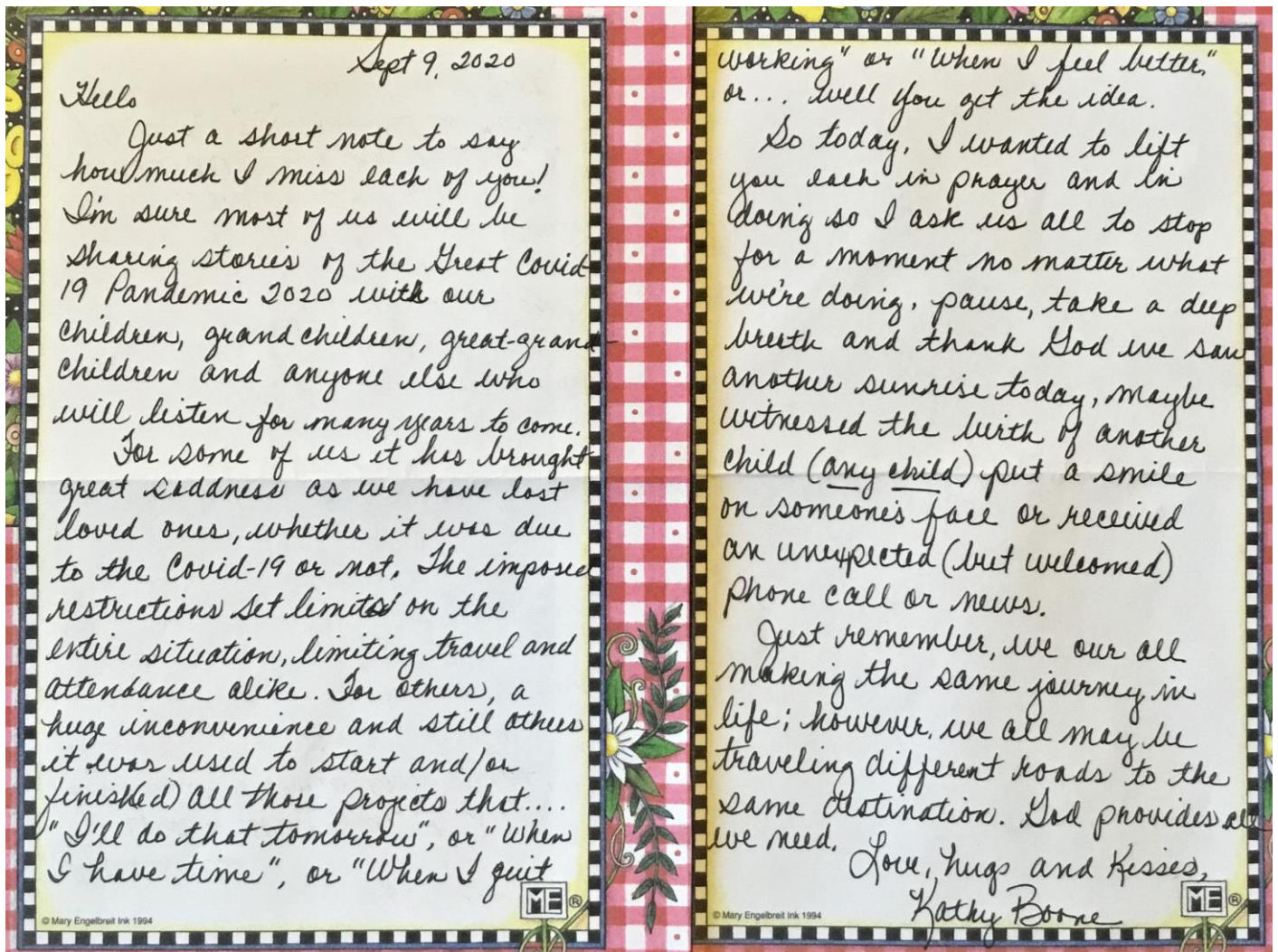
The Mena Regional Auxiliary, Inc. recently awarded scholarships to four students who are currently enrolled in a medical-related field. Each student received a \$1000 scholarship. Congratulations to those selected! Pictured below from left: Ewanta Turner- Auxiliary Member, Melba Lewis-Auxiliary Member, William Walker-Scholarship Recipient, Sandy Morgan-Scholarship Recipient, Nikki Hale-Scholarship Recipient, Brooke Bates-Scholarship Recipient, Marilyn Davenport-Auxiliary Member and Sara Mitchell-Auxiliary Member



Our Christmas Open House in the gift shop is scheduled for November 18-20. We will be operating under some guidelines – Masks will be required, limiting the number of people in the shop at a time. And of course, we will be doing lots of extra cleaning.

Below is a letter received from Auxiliary Member Kathy Boone (pictured).





CHAMBERS MEMORIAL HOSPITAL (DANVILLE)

JOHNSON REGIONAL MEDICAL CENTER (CLARKSVILLE)

Vivian Gorton



Phyllis Lawson a member of Johnson Regional Medical Center Auxiliary fulfills the adage "if you want something done, ask the busiest person you know"

Since becoming a member of Johnson Regional Medical Center Auxiliary in September of 2008, Phyllis has served as President, Secretary, Chairman of Hypertension & Scrapbook, sole supplier of Velcro Baby Tags for our OB department, in support of the State "Look Before You Lock" program, and works two days each week in the Gift Shop. Phyllis is also known for her professional sewing abilities within the auxiliary and our community. A sewing contributor for the 450 Face Mask requested by our CEO for the hospital during coronavirus crisis.

During the 2019 year, Phyllis served as our Fund raising chairman with wonderful success, bringing in vendors that were important to our hospital personnel, such as Scrub Sale, Collective Goods, Used Book Sale and Auxiliary Bake Sale. Fifty plus members and guest were the recipient of Phyllis's party planning talents as chairman of our 2019 Annual Christmas party, a great time was enjoyed by all.

At our community's annual "Apple A Day" health fair Phyllis is a greeter with a friendly hello, a smile, a bag of fresh popped popcorn, while handing out brochures on Alzheimer's, "Look Before You Lock"; and the services offered at Johnson Regional Medical Center, always recruiting new members for the auxiliary, contributing to a growth of 12 new members for 2019.

Phyllis is self- motivated with a work drive equal to none and an encouragement to all our members.

SAINT MARY'S REGIONAL MEDICAL CENTER (RUSSELLVILLE)



MEMORIALS

METROPOLITAN

CHI ST VINCENT INFIRMARY/SHERWOOD

Ginger Crews
Babs Darragh
Robin Dean
Madelyn Ray
Elener Britton
Janett Crain
Sharon Ferguson
Jean Hayes
Carmen Inserra
Joan Reddick
Sandra Trantum
Doll Wilkins

NORTH CENTRAL

BAPTIST HEALTH MEDICAL CENTER - HEBER SPRINGS

Edward Thornton "Ted" Egan

WHITE RIVER MEDICAL CENTER

Gary Edwards

BAXTER REGIONAL MEDICAL CENTER (MOUNTAIN HOME)

Sandra Baker
George Bethke
Hank Bremer
Jay Brison
Opal Buck
Rudy Castillo
Ruth Chrenko
Calvin Estes
Dorothy Kempf
Jim Limerick
Earl Liston
Harry McBride
Carol Mallard
Phillip Miller
Yolanda Paris
Roger Perrault
Paul Rewoltd
Bonnie Mae Tucker
Pat Voldness

UNITY HEALTH - WHITE COUNTY MEDICAL CENTER (SEARCY)

Harvey Doss
Clyde Holloway
Pat Johnson
Janet Liles
D.D. Young

NORTHEAST

ARKANSAS METHODIST MEDICAL CENTER (PARAGOULD)

Alice Bishop
Lottie Brown
Virginia Herget
Mary Smith Johnson
Mary Alice Johnson
Bertie Pagel
Audrey Ryan
Margaret Stricklin

FOREST CITY MEDICAL CENTER

Vivian Irene Letting
Helen Prier

NEA BAPTIST MEMORIAL HOSPITAL (JONESBORO)

David Stanley Anderson

ST. BERNARDS MEDICAL CENTER (JONESBORO)

Sandra Ackeret
Paula Dickson
JoAnn Hill

SOUTH MISSISSIPPI COUNTY REGIONAL MEDICAL CENTER (OSCEOLA)

Dorothy Crockett
Marilyn Ellis
Morris Sue Wood

NORTHWEST

EUREKA SPRINGS HOSPITAL

Wilma Hagquist
Grace Wilson
Mary Jane Wellman

MERCY HOSPITAL BERRYVILLE

Dolly Bunch
James (Jim) Cline
Keith Hammond

Mack Moore
Rosemary G. Morris
Opal Faye Shoumake
Joyce McMullin
Jennifer Battin

MERCY HOSPITAL NORTHWEST AR (Rogers)

Jerry Buchanan
Mary Barrett Irving
Bill Manas
Bob McIntire
Charles Ward

NORTH ARKANSAS REGIONAL MEDICAL CENTER (HARRISON)

Ken Brossman

NORTHWEST MEDICAL CENTER - BENTONVILLE

Marie Emrick
Lillian Pringle
Don Whittlesey

NORTHWEST MEDICAL CENTER - SPRINGDALE

Helen Hammond
Mary Petrarca
Lamar Cole
Beth Kimbrough
Carolyn McCoy
Pat Robertson
Jim Westbrook
Sam Mullin

SOUTHEAST

BRADLEY COUNTY MEDICAL CENTER (WARREN)

Dorothy P. Wisener

CHICOT MEMORIAL MEDICAL CENTER

Ema Nell Sampolesi

DREW MEMORIAL HOSPITAL

Ruth Ferguson
Annamae Sawyer

DELTA MEMORIAL HOSPITAL (DUMAS)

Jessie Gladden West

JEFFERSON REGIONAL MEDICAL CENTER (PINE BLUFF)

Roxine Carter
Frances Johnson-Evans

SOUTHWEST

BAPTIST HEALTH MEDICAL CENTER - HOT SPRINGS COUNTY

Pamela Lee Petty
Winifred Wheat

MAGNOLIA REGIONAL MEDICAL CENTER

Mr. F. M. Kirkley

NATIONAL PARK MEDICAL CENTER (HOT SPRINGS)

Joyce Reeves

OUACHIATA COUNTY MEDICAL CENTER (WARREN)

Evelyn Fuller
Francille Pryor
Virginia Wood

VALLEY

BAPTIST HEALTH - VAN BUREN

Ray Ward
Berry J. Hoyle

MENA REGIONAL HEALTH SYSTEM

William Wayne "Zack" Zachary



*The above names would have been displayed at the
2020 Memorial.*

September 1, 2019 - August 31, 2020