November/December 2014



AHAA NEWSLETTER

A Message from your President:

October was a busy month for all of us. We enjoyed the State Convention (October 8-10) and appreciate all the hard work done by so many of you. The District Meetings were energizing and I appreciate all the effort put forth by the host auxiliaries and the way you carried out my theme: "Volunteers Are a Team."

When I attend a convention or district meeting I try to pick up on different ideas (at least one at each meeting) which I can mention to my auxiliary as a possibility for us to implement. Listed are some things that I observed in the district meeting that may be of interest to you.

1. One hospital has an omelet breakfast for the employees on the night shift.

2. Tell your hospital story (One good thing taking place at your hospital). The public hears only about an isolated bad incident but rarely hears about all the good being done.

3. How about having a "slightly used purse and accessory sale"?

4. Have a Dillard's sale as a fund raiser. One hospital netted \$10,000 from a sale.

5. One hospital has an annual "Hee Haw" show involving volunteers, hospital employees, and local people.

6. Have you thought about comfort pillows for patients?

7. Weight scales for discharged cardiac patients.

8. Valet parking provided, at no charge to people, sponsored by the Auxiliary.

9. One hospital joined the local chamber to help with recruitment.

10. Contact the Boys and Girls clubs to inform the participants about the HELP Stickers and the importance of wearing a helmet and using the stickers.

Volunteers are a TEAM so let's work together in 2015 because "Together Everyone Achieves More."

Jerry Berley AHAA President



AHAA Board

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56th ANNUAL CONVENTION GENERAL BUSINESS SESSION October 8, 2014 DoubleTree Hotel Little Rock, AR

The General Business Session of the 56th Annual Arkansas Hospital Auxiliary Association convention was called to order at 2:25 p.m. by President Sharon Sly. Judy Overton, Northwest District Chair, gave the invocation, followed by the Pledge of Allegiance.

Sharon then welcomed everyone to the convention and mentioned that those wearing a red ribbon should come and be seated in the Delegates Section. Each auxiliary has one vote and delegates with red ribbons cast that vote. She also stated that if they wished to make or second a motion, to stand and state clearly (1) their name, (2) their auxiliary and (3) the motion or to second, so it may be recorded correctly in the minutes. Only voting delegates may make a motion, second a motion or cast a vote.

President Sly then introduced the current board and appointed chairs. Shirley VanHorn, Registration Chair, then reported that 328 people were registered representing 56 auxiliaries. Parliamentarian Linda Butler reported that 60 auxiliaries were in good standing. She stated that there were 34 registered delegates, 33 registered alternates and that there was a quorum. She also mentioned that each delegate had a copy of the Standing Rules as printed on page 45 in the 2014-2015 AHAA Handbook.

Margaret Underwood, AHAA Secretary, called the roll of delegates and then Sharon Sly asked Linda Butler, Parliamentarian, if we had a quorum. Linda answered yes. Secretary Underwood reported that the minutes of the 2013 Annual Meeting, as approved by the appointed committee, were printed in the November/December 2013 AHAA Newsletter. The President asked for corrections, hearing none, the minutes will be filed in the archives.

Three members were appointed by President Sly to approve the 2014 Annual Meeting minutes. They are: Linda Houk, CHI St. Vincent Hot Springs, Jenny Nash, Baptist Health Medical Center, Little Rock and Jeri Ferguson, Northwest Medical Center, Springdale. Once these members have approved the minutes, they will be returned to Secretary Underwood who will give the minutes to Neta Sue Stamps, Newsletter Editor, to be printed in the November/December 2014 issue of the AHAA Newsletter.

Bylaws Chair, Pat Lavender, asked the delegates to review the changes to Policies and Procedures as well as the proposed changes to the bylaws. Morris Sue Woods, SMC Regional Medical Center, Osceola, moved we accept the changes and Sharon Wingo, Forrest City Medical Center, seconded the motion. Hearing no discussion, the changes were voted on and the motion carried to accept the proposed changes.

Melissa Williamson was then asked to read the Financial Report. She mentioned the report was on page 18 of the handbook. There were no questions, therefore, the Financial Report is filed. Melissa also mentioned that the letter from the auditor found the books to be in compliance. Sharon Sly then asked for a motion to accept the proposed budget for 2014-2015 which is printed on page 5 of the handbook. Joy Flake, Mercy Hospital Berryville, made the motion to accept the budget and it was seconded

by Morris Sue Woods from SMC Regional Medical Center, Osceola. Hearing no discussion, the motion was voted on and passed.

Sharon Huffmire, Credentials Chair introduced the other members of the Credentials Committee and introduced the proposed nominees for 2014-2015 office. They are: President-Elect: Dorothy Berley, Ouachita County Medical Center, Camden, Vice-President: Theresa Erwin, Mena Regional Health Systems, Mena, Secretary: Judy Shaffer, Baxter Regional Medical Center, Mountain Home, or Melissa Williamson, CHI St. Vincent Infirmary, North Little Rock, Treasurer: Darlene Tuohy, Mercy Hospital NW Arkansas, Rogers and Newsletter Editor: Neta Sue Stamps, Mercy Hospital Berryville. Sharon Sly then asked for a motion to accept the slate of officers as presented by the Credentials Committee. Marsha Scott, Ashley County Medical Center, Crossett made the motion and it was seconded by June Tripp, White County Medical Center, Searcy. Hearing no questions, the vote was taken and the motion passed.

Candidates for Secretary, Judy Shaffer and Melissa Williamson, were asked to come to the podium and tell the membership about themselves and their experience. The delegates were asked to mark their choice for Secretary, fold the ballot and hand it to a Credentials Committee member.

At this time President Sly asked that Incoming President Jerry Berley, Ouachita County Medical Center, Camden, Incoming President/ASDVS Erin Gray, UAMS Medical Center and Arkansas Hospital Association President, Bo Ryall be recognized. She also introduced the incoming district chairs. They are:

Metropolitan – Pauline Jegley, CHI St. Vincent Health Systems North Central – Linda Conner, Stone County Medical Center Northeast – Suzanne Hackney, St. Bernard's Medical Center Northwest – Judy Overton, Northwest Medical Center, Springdale Southeast – Barbara Goodwin, Jefferson Regional Medical Center, Pine Bluff Southwest – Jack Losmann, CHI St. Vincent, Hot Springs Valley – Mae O-Donnell, Summit Medical Center, Van Buren

Sharon Sly then asked the Convention Chair, Judy Shaffer, to list the workshops and their locations and then introduce her Committee Chairs.

Sharon Huffmire, Credentials Chair, read the results of the voting and the new slate of officers for 2014-2015. They are:

President – Jerry Berley President-Elect – Dorothy Berley Vice-President – Theresa Erwin Secretary – Melissa Williamson Treasurer – Darlene Tuohy Newsletter Editor – Neta Sue Stamps

President Sharon Sly made two announcements. They were: On page 58 there is a history of the AHAA flag. The idea for the flag was from Margaret Redwine, a past president and long-time member of Siloam Springs Hospital Auxiliary. In Margaret's honor 2 flags will be awarded at the Awards Luncheon at the convention next year. Theda Aud is working on the details of the required form. It will pertain to the

involvement of your auxiliary legislative officer. The award will be named The Maragaret Redwine Legislative Advocacy Award.

The second announcement was that next year will be the last convention at the DoubleTree. AHAA has signed a contract with Embassy Suites on Chenal Parkway for the years 2016-2020.

Hearing no further business, President Sharon Sly declared the 56th Annual Meeting of the Arkansas Hospital Auxiliary Association adjourned. It was 3:25 p.m.

Margaret Underwood AHAA Secretary

Approved by:

Linda Houk Jenny Nash Jeri Ferguson

Jerry and I certainly enjoyed traveling our beautiful state to attend the fall district meetings. The weather was nice for both weeks of our travels, and the foliage was starting to turn to those beautiful hues of red and yellow, but the most enjoyable of all was getting to visit with those of you who attended the meetings. All the host auxiliaries did such a great job carrying out Jerry's "TEAM" theme. We enjoyed hearing all the things your auxiliaries are involved in. We are a busy group of volunteers and I believe we are truly making a difference in our local hospitals and communities.

We are looking forward to working with all of you this coming year and working together as a team we will all achieve more!

Dorothy Berley AHAA President-Elect

HANDBOOK CORRECTIONS

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OUTSTANDING ACHIEVEMENT AWARDS – 2014

Administrator of the Year

- 100 beds and under CHI St. Vincent Morrilton Leslie "Bubba" Arnold
- 101 beds and over Harris Hospital Newport Robert Rupp

Auxilian of the Year

- 100 beds and under Mercy Hospital Berryville Anita Spearman
- 101 beds and over Northwest Medical Center Bentonville Joan Schroeder

Community Service

100 beds and under – Stone County Medical Center, Mountain View – "Christmas Community Project"

101 beds and over - CHI St. Vincent Infirmary, Little Rock - "Operation Walk"

Fundraiser

100 beds and under – Baptist Health Medical Center, Hot Spring County, Malvern – "Christmas Hospital Extravaganza"

101 beds and over – Baxter Regional Medical Center, Mountain Home – "New 2 U Purse and Handbag Sale"

In-Hospital Service

100 beds and under - Ouachita County Medical Center, Camden - "Control My Own Pain"

101 beds and over - CHI St. Vincent Hot Springs - "Pediatric Transformation"

WHO HAS FUN AT THE AHAA STATE CONVENTION?



WE DO!





Northwest District Mercy Hospital Northwest Arkansas – Rogers JoAnne Callicott

Mercy Hospital Berryville Fredricka Newhart Thelma Laird Jeannie Newman

> Washington Regional Medical Center Lenthon Clark

Southeast District

Jefferson Regional Medical Center Pat Crain

Valley District

Summit Medical Center Myrtle L. Spears

Metro District

Baptist Health Medical Center-Little RockBobbie BuchmanDelphine CampbellJan HendricksonLeslie WilfongJerry Quick

Southwest District

Ouachita County Medical Center Dorothy Hamilton.



Program working Private option good for state

By Bo Ryall, president and CEO of the Arkansas Hospital Association.

In the six months since the implementation of the Arkansas private option, the number of uninsured Arkansans receiving inpatient services in hospitals has dropped by 46.5 percent. Additionally, the private option has reduced the number of uninsured patients receiving emergency-room care by 35.5 percent.

The program is working and Arkansas Hospital Association members are feeling the results. Without the private option, we would see significant job losses and hospital closures.

In its first six months, the program has benefited the state's hospitals by reducing uncompensated-care costs for uninsured patients by \$63 million compared with the same period in 2013. Without the private option, Arkansas hospitals were facing more than \$400 million in uncompensated care (care provided to, but not paid for by, uninsured patients), this year. Our estimates show that the private option will cut this figure by more than half.

By reducing hospitals' uncompensated care, the private option gives Arkansas hospitals a fighting financial chance to keep their doors open. Beginning in 2010, a series of federal laws were enacted that will result in \$2.5 billion in cuts to Medicare reimbursement to Arkansas hospitals over the next 10 years.

Our state legislators can do nothing to prevent these severe cuts hospitals are suffering under federal law. What they can and did do at the state level is offer hospitals a way to be paid for the services they previously provided without being paid.

While these payments won't completely offset Medicare cuts at the federal level, they definitely help keep Arkansas hospitals open to serve their communities by reducing uncompensated care. No business can keep its doors open if it isn't being paid for the services it provides.

Reducing the burden of uncompensated care is critical for the long-term survival of community hospitalsparticularly those in rural areas. States such as Georgia and Alabama that didn't expand Medicaid or develop their own version of the private option have seen numerous rural hospitals close. These hospitals are buckling under the weight of uncompensated care.

There are 104 hospitals in 54 of Arkansas' 75 counties. In addition to around-the-clock care for individuals and families who fall victim to illness and injury, these hospitals are the go-to place when disaster strikes, and serve as the safety net for our friends and neighbors who need care or assistance.

Hospitals also are the driving economic engines for many of the communities they serve and are often among the top employers in their counties. Our state's hospitals employ some 42,000 Arkansans with a payroll of about \$5 billion. Healthy hospitals are good for the Arkansas economy.

Most importantly, the private option is good for the health of Arkansans. Previously uninsured patients are now insured and able to get the right care, in the right setting, at the right time. Our

Arkansas hospitals are already seeing people get essential care they could not have afforded without their new insurance coverage.

The private option is performing exactly as the legislature and governor intended. The Arkansas Hospital Association and its member hospitals fully support the private option, and we will work to see it reauthorized in the 2015 legislative session.



SOUTHWEST Jack Losmann, Chair

Baptist Health Medical Center – Arkadelphia Submitted by Belva Hipps, President

The Gaithright Medical Building, across from the hospital, burned the morning of Sept 8, 2014.





After the Gaithright Building burned there were several doctors' offices and the therapy unit which had to be relocated. The hospital cafeteria was closed and the therapy unit was relocated to the cafeteria. A snack area for the employees, with vending machines, has been set up in the hospital front lobby next to the Auxiliary Gift Shop.



Belva Hipps, Theda Aud, and Grace Calhoun attended the Southwest District Fall meeting in El Dorado, October 23, 2014. After the business meeting they were entertained by Art Noyes. A delicious meal was served. The meeting ended with a drawing for door prizes

Baptist Health Medical Center – Hot Springs County – Malvern Submitted by Opal Morris, Secretary

All committee chairman were appointed in September. The October meeting was changed to the 16rh due to the State Convention. The auxiliary voted to grant requests for new wallpaper and new decorations in the hospital's Physical Therapy area.

Our three deceased auxiliary members were honored by memorials presented to the Hospital Foundation.

Three members attended the October State Convention in Little Rock. At the convention, we received the '5 Star' award and the 'Fund Raising Award' for hospitals under 100 beds. Also our Gift Shop manager, Vickie Shuff presented a program on 'Gift Shop Displays'.

Four members attended the Southwest District Meeting in Eldorado, AR. on October 23rd.

At our General meeting, we voted to give \$24,535.82 to the hospital for items requested by various hospital departments.

Upcoming events for November are THE EXTRAVAGANZA on the 6th and choosing the winner for the "Name the Elf" helper contest.

In December we will have a 'Banana Box' Clothing Sale and our annual Christmas party.

Ongoing project is providing the free books by Frank Broyles to anyone interested in knowing about Alzheimer's disease.



CHI St. Vincent Hot Springs Submitted by Peg Kuhnly

We are now St. Vincent Hot Spring Auxiliary. That may not sound like major news to most people, but for those of us who have known our group as St. Joseph's Guild since 1955 it will take some time to adjust. Now under our new name we will build on the legacy that we have from the past.

It has been a busy fall. A number of us attended the state convention. There were some very good workshops. We enjoyed hearing Jodiane Tritt, she always makes us feel that AHAA is appreciated by AHA and that the work we are doing through VoterVoice is important.

The three DVS that Darthy Tyrity, our state gift shop consultant recruited to do the gift shop workshop did a wonderful job. We learned a lot from Susan Rima, Vicky Shuff and Lucy Ray (all from the Southwest District, I have to add that) We received a Five Star Award and an Outstanding Achievement Award for our In Hospital project to redecorate four pediatric rooms.

The district meeting was great, with our new State President Jerry Berley and President elect Dorothy Berley being joined by our new District chair from St Vincent Hot Springs, Jack Losmann. It is always amazing to learn what the other auxiliaries in the district are doing. It seems that team AHAA is very busy.

Thanksgiving and Christmas are just around the corner and we look forward to all that the Holiday Season will bring.



Magnolia Regional Medical Center Submitted by Lucy Ray, Director of Volunteer Services

We meet every other month to work on our Comfort Pillow Project in which we cut, sew, and stuff pillows for our patients. To date we have made 503 pillows.

We awarded 2 deserving Auxilians "Volunteer of the Quarter" and they receive \$20.00 Gift Certificates to their favorite restaurants and were featured in our newsletter.

We are collecting and donating coke tabs for the Ronald McDonald House in Little Rock.



National Park Medical Center – Hot Springs Submitted by: Sylvia Griffin, President

September 2nd, 30 volunteers attended our regular quarterly Luncheon meeting at the Hot Springs Country Club. Marketing Director of National Park Medical Center Mandy Golleher gave a brief talk about the new and less invasive procedure for Reflux that is now being used by Dr. Adrianne Martin at National park medical Center.

During the month of September we donated \$100.00 to the Race for the Cure; \$500.00 to the Women's Chamber of Hot springs for their Scholarship program; \$200.00 to the Caring Place of Hot Springs, a day care for Alzheimer patients and \$200.00 for Barb's Place, A Drug Rehab for mothers with children. We also hosted a Sheets Galore Sale and made \$500.00 for our auxiliary.

We had six members attend the AHAA Convention October 8-10 in Little Rock at the Double Tree Hotel. We were proud to accept a Five Star Award for our auxiliary

In October, we donated bears to the bear closet in the pediatric unit; 3 gallons of drink and soup can tabs to the Ronald McDonald House in Little Rock and entered the Pumpkin Decorating Contest at our hospital. These pumpkins will be auctioned off for Relay for Life. We also held a Volunteer Round-up reception to enroll new volunteers. We gained one new volunteer.

November, we will be filling treat boxes for our Women's Services Unit for their Post –Partum patients families. We are now making Lap Blankets for the patients in one of the nursing homes of Hot Springs. These will be given to the patients at their annual Christmas Party. We will be starting a project of purchasing Recliners for the New Bone and Joint Replacement Center which will consist of six to eight rooms designated for surgical patients. We will be purchasing two recliners at a time until we have all the rooms furnished. November 20th, we will be hosting a Wire & Ring event to raise money for our auxiliary.

We have our Regular Quarterly Luncheon at the Hot Springs Country Club on December 2nd. We will be entertained by the Spa City Chorus. The table decorations will be Santa Hats and Stockings and will be given to a lucky person at each table. December is also the month for scholarship to be awarded. We usually have 6-8 recipients for the scholarships. Human Resource Office has a Santa tree each year and we will be taking a family name from that tree to purchase Christmas gifts for.

Whining

Is not a plan. You have to expect the unexpected and You have to deal with it. ~Alan Muially, former CEO of The Ford Motor Co. from the book An American Icon: Alan Muially and the Fight to Save Ford Moror Company

Ouachita County Medical Center - Camden Submitted by: Daphne Bennett, Newsletter Editor

Ten members of the OCMC Auxiliary attended the State convention and twenty-three attended the Southwest District meeting in El Dorado on October 23. We were pleased to see our very own Jerry and Dorothy Berley installed as President and Vice-President during the convention. We look forward to an exciting year with Jerry as coach of the AHAA Team!

At the convention we were pleased to receive a 5 Star Award of Excellence as well as an Outstanding Achievement Award for hospitals with less than 100 beds for our hospital in-service for eight PCA pumps--a total cost of \$22,000.

Our gift shop was closed October 31 and November 1 to decorate for Christmas--an exciting time for our auxiliary.



Picture submitted by Chelsea Boyd, OCMC Administrative Assistant

OCMC Auxiliary awarded two \$2,000 nursing scholarships for the 2014 Fall Semester at Southern Arkansas University. Shown above are Scholarship Chair Verna Lamkin (left) and President Barbara Bradshaw (right) awarding these to Mie Rebis and Mariah Wilson.

The Ouachita County Medical Center Auxiliary was recently recognized for having contributed more than \$1.5M to their hospital since 1984. The auxiliary had its beginning in May 1980 in this 99-bed hospital and at the present time has an average of 67 active volunteers. The first record available for a contribution was in late 1984. \$500 was given to help furnish the new hospice suite and to fund an infant car set rental program. Since that time, the Auxiliary has given approximately \$600,000 toward renovations, new equipment, scholarships, etc. More than \$45,000 worth of small equipment has been contributed, such as monitors, scales, vacuum pumps, blood pressure units, PCA pumps, defibrillators, wheelchairs, Lifeline units, surveillance systems, etc. Larger equipment, such as two ambulances, a Central Heart Monitoring System,

portable ultrasounds, a fetal heart monitoring system, and hospital beds total more than \$810,000. A total of \$60,000 has also been given in nursing scholarships.



OCMC President and CEO Peggy Abbott, President Barbara Bradshaw, Judy Foster, Jan Dempsey, AHAA Vice President Dorothy Berley, AHAA President Jerry Berley, Vada Moore, Ora Broadnax, Treasurer Daphne Bennett, Vice President Deloyce Hart, Evelyn Fuller, Murdis Sanders, Ann Scott, Secretary Lil Smith, and Mildred Rogers.

Picture submitted by Chelsea Boyd, OCMC Administrative Assistant

Proceeds from the annual Good Friday bake sale are earmarked for patient mammography funds. In addition to the bake sales, we have a Tree of Life in Lights fundraiser in December, but the largest portion of this \$1.5M is from our gift shop.



NORTHEAST Suzanne Hackney, Chair

Arkansas Methodist Medical Center – Paragould Submitted by Donna Kingston, President

Wow! What a great September Membership Drive meeting we had. We were able to get our flu shots and smallpox vaccinations. We had a wonderful lunch provided by our Dietary Department and we gained four new members. 76 attended the Drive.





October has been busy. The state convention was one of the best. We had great workshops and good food. Even had a chance to see the Nina and the Pinta docked outside our hotel window.

Our Northeast District meeting was very enjoyable. The speaker and the entertainment were very good. Good job girls. (Forrest City)

We are beginning a lot of fund raisers. Oct. 30th & 31st will be our jewelry sale. November 8th will be our Auxiliary/Belk Charity Sale 6am/10am. November 14th we will have our linen sale. We are hoping for good weather and great sales. Our gift shop will soon be bursting with wonderful gifts for Christmas. I hope you get to enjoy the beautiful colored fall foliage.



Crossridge Community Hospital – Wynn Submitted by George Anne Draper, Vice-President

The CrossRidge Community Hospital Auxiliary returned to the hospital in September after its summer break. This is a membership drive month and four new members were welcomed at our meeting. The auxiliary also voted to change the auxiliary year to July 1 through June 30 of the following year to be compatible with the state organization.

October is a big month for the CrossRidge Community Hospital Auxiliary. There were two meetings, a state meeting in Little Rock and a fall district meeting, and most significantly for the community is the Breast Cancer Awareness Affair. This year a dinner was held on October 13 at 6:00 p.m. in the Bill Thomas Building. The theme of this year's dinner was sports---football specifically. Black tablecloths with pink Susan G. Komen runners decorated each table along with football centerpieces. Pink and black balloons floated above the room and gave a festive feel to the occasion. Three breast cancer survivors spoke during the meal provided by a local caterer. A special video presentation showed DeAngelo Williams, a Wynne native and Carolina Panther, talking about his mother's fight with breast cancer and his efforts to make the fight against breast cancer a centerpiece of the NFL. The breast cancer survivors "ran through" the imaginary goalposts at the end of the dinner while the other attendees cheered them on!!



SMC Regional Medical Center (South Mississippi County) – Osceola Submitted by Dorothy Crockett, Secretary

Three members of the SMC Regional Medical Center Auxiliary attended the 84th Annual Arkansas Hospital Association meeting held in Little Rock. Attending was President Mary "Pud" Thomas, Lovonda Carter and Morris Sue Wood.



St. Bernards Medical Center Submitted by Mary Nell Masterson, member

At the September General Meeting, St Bernards Auxiliary approved a payroll deduction system for Gift Shop purchases by hospital employees.

The payroll deduction system can be purchased at a cost of \$23,280 with a yearly maintenance fee of \$3,835, which would vary based on the number of employees. Since we pay a fee for credit card use now, part of the charge for the maintenance fee could be offset by the reduction in credit card fees.

A proposal to add Gift Shop LED Track Lighting in the back room for a cost of \$3100 also passed at the September meeting.

St Bernards was well represented at the NE district of the AHAA in Forrest City on Oct. 21 with 15 members present. A group of 16 from St Bernards attended the AHAA State Convention in Little Rock, Oct. 8-10.



SOUTHEAST Barbara Goodwin, Chair

Ashley County Medical Center Submitted by Marsha Scott, Auxiliary President

We recently hosted the Southeast District Fall Meeting. Eighty auxilians attended. It was a delightful meeting with entertainment provided by Ben Gilmore, violinist

We participated in the mass flu clinics and begin our annual Christmas tree decorating contest this week (11-9).

Q: Is it common for 60-plus year olds to have problems with short term memory storage? A: Storing memory is not a problem, Retrieving it is the problem.

Delta Memorial Hospital –Dumas Submitted by Shirley Sandlin, Vice President

A very successful blood drive was held in September. Twenty-two units were collected! Our co-sponsors were Mt. Zion #75 Order of the Eastern Star.

The auxiliary was awarded two USDA grants; two fetal monitors and two pain pumps were purchased with this grant money. The cost was \$34,500 of which the auxiliary paid \$22,500.

Delta Memorial Hospital Auxiliary led the Southeast District in total donations of \$58,187.00. Nine auxiliaries are in the Southeast District. There are seven districts in the state of Arkansas. Overall, Dumas ranks #15 out of 61 in the state. DMHA received the Five Star Award of Excellence, the highest award possible to a local auxiliary for volunteer services. Our auxiliary has received this rating since 2010-2011. As president of DMHA, Maedene accepted this honor on behalf of the group.

After the luncheon, the group attended two workshops. The first, "Alzheimer's", presented by Betsy Arnold . Betsy is the daughter of Frank Broyles. Having been a care giver for her mother for a few years, Betsy had some first-hand information on the subject. The second workshop was presented by Susan Rima, Vicki Shuff and Lucy Ray on "Improving Our Gift Shops".



Attending the state convention were Maedene Weser, Shirley Sandlin, Shirley Teeter and Troyce Norris. The theme of the convention was "Grow Where You Are Planted"

A Breast Cancer Awareness Reception was held October 15th at the Delta Memorial Hospital. The auxiliary along with Delta Memorial Hospital sponsored this successful event. A committee of Roseann Bradley, Troyce Norris, Christina Rainey and Olene Ferguson served chocolate and vanilla cupcakes topped with pink icing. A delicious strawberry punch was provided by the hospital. Information on Breast Cancer for men and women was distributed to many guests.

Volunteer work of Auxilians continued with ten members who attended the Southeast District meeting on Monday, October 20 in Crossett, Arkansas.

A blood drive is scheduled for November. This will be our 4th drive for this year.

In December the auxiliary will have a tree lighting celebration. The Auxilians will be selling Christmas Tree Light cards to raise monies for scholarships.



Jefferson Regional Medical Center Pine Bluff Submitted by Nedra White

The Auxiliary at JRMC recently mourned the passing of long time member Pat Crain. Our auxiliary honored her departure at her services where twenty members attended wearing our blue uniform smocks. The services were held at First Baptist Church of Pine Bluff with seats reserved for us to sit together. Pat passed on Monday, October 13, 2014 at JRMC and though she is gone, she will not be forgotten. We Love You Pat.



NORTHWEST Judy Overton, Chair

Mercy Hospital Berryville Submitted by: Neta Stamps, Newsletter Editor

Mercy Auxiliary is very proud of our auxiliary and our hospital for awards and acknowledgments received at the AHAA and AHA conferences in Little Rock October 8 -10, 2014.

President Joy Flake holds the Arkansas Hospital Auxiliary Association 5 Star Award received by Mercy Auxiliary – Berryville. This is the highest number of stars awarded to auxiliaries in Arkansas.

The awards are based on the number of activities in which the auxiliary participates and other criteria.

Six members attended the State Convention.





Mercy Auxiliary Berryville is very proud to announce that our own Anita Spearman was named the Auxilian of the Year for hospitals under 100 beds.

Applications for this award were reviewed by an auxilian in New York state.

Anita was presented the plaque by Sharon Sly, 2013-2014 AHAA President.

Neta Sue Stamps was this year's recipient for the Distinguished Service Award which is presented each year by the Arkansas Hospital Association to someone in the state who has volunteered to help improve the health and wellbeing of their community. Neta's award marked the second year in a row that Mercy BERRYVILLE has had an award winner. Mercy Berryville President Kristy Estrem presented the award.

Gloria Beyer was one if two winners last year for the many volunteer hours she provides.





In Addition:

Administrative Assistant Deana Davidson and Director of Guest Services Tammy Hipps submitted for a Diamond Award the "*Thanks a Million*" publication honoring the Auxiliary's million dollar donation to Mercy Berryville. This publication was distributed throughout the county. The entry received a prestigious Diamond Award making this the first Diamond Award given to the hospital in many years. Mercy Hospital Berryville also received a recognition plaque from the American Hospital Association for 25 years of membership and for improving the health of the communities we serve.

The Uniforms 2U2 sale on October 22nd was very well attended with over \$1800.00 in shoes and gifts being sold.



Seven members; Barbara Wilhelm, President Joy Flake, Jonnie Lindt, Ann Coleman, Ella Fiveash (and not pictured – Anita Spearman and Neta Stamps) attended the Northwest District Meeting in Bella Vista on October 29th.



Mercy Auxiliary scrapbooks and others from the district were on display.



Over 60 members, AHAA Past President Sharon Sly and Northwest District Chair Judy Overton attended The Volunteer Appreciation Luncheon on November 1st. The auxiliary board prepares the lunch to show appreciation to our hard working volunteers.

Upcoming fund raisers include Nut Sale, November 13th; Pre-Thanksgiving Bake Sale November 25th and Sheets and Sweets Sale December 9th.



Northwest Medical Center – Bentonville Submitted by Jan Dolan, Secretary

NMCB responded that there would be no report for this newsletter edition.



Washington Regional Medical Center - Fayetteville Submitted by Jimmie Beauchamp, Director of Volunteer Services

The Auxiliary made profits in the following fundraising areas: Gift shop \$7,865, Flowers & Balloons \$2,343. We hosted a Blood Drive on September 26th collecting 21 units for the Community Blood Center of the Ozarks. We hosted an Electronics sale in September profiting the Auxiliary \$3,490 & a Uniform Sale with profit to the auxiliary of \$6,929.

We made a \$25,000 payment to the Washington Regional Foundation toward our \$250,000 Pledge supporting our new Neurosurgical Hybrid Operating Suite.

We did lose a long time member and past president of our Auxiliary. Lenthon Clark was an active volunteer and will be greatly missed.



VALLEY Mae O'Donnell, Chair

St. Mary's Regional Medical Center –Russellville Submitted by Diana Stensland, President

On September 8th, we had our annual Auxiliary Roundup to recruit new volunteers. This year, our theme was a Western Hoedown complete with Barbecue and a Country & Western singer. Auxiliary members bringing a possible volunteer and the new volunteer both received an umbrella imprinted with our volunteer logo. We have eight new volunteers as a result of this event and we had lots of fun celebrating



Saint Mary's Regional Medical Center provided a free flu shot to each volunteer. The flu season is coming up soon and we want all our volunteers protected.

Our President, Diana Stensland, and Vice President, Shirley McCormick, attended the AHAA Annual Conference in Little Rock. Our Auxiliary received a five-star award. We will be celebrating this accomplishment at our November Auxiliary meeting. We lost our Hospital CEO, Donnie Frederic, in July; Mr. Frederic's family designated our Auxiliary as the recipient of donations to his memorial fund. Donations totaled well over \$5,000. These donations will be used to fund scholarships for hospital employees who are furthering their education in the medical field.

In November, we will have our yearly volunteer training. Our Volunteer Coordinator will go over hospital policies and provide additional training for our Auxiliary. We will have another recruiting opportunity at our local Chamber of Commerce Meet and Greet event. Several volunteers will have a table with recruiting brochures and will be available to answer any questions about volunteering at Saint Mary's.

Our final event of the year will be our Christmas Tea. This is a wonderful celebration and meal provided by our hospital to honor our volunteers. We have fun singing and fellowshipping with each other.



Sparks Regional Medical Center Fort Smith Submitted by Alice Swaim, President

September began by resuming our regular meetings following the summer off, and having new officers elected in May. It's an exciting time and we looked forward to many activities. We have a new gift shop manager and assistant manager as well. They are doing a fine job. We are all learning to work in a new shop location also. At this time we are looking into the purchase of a new computer system, ours is beginning to have problems. All the adjustments mentioned above, but otherwise Sept. was fairly quiet.

We now prepare for a very busy Oct. with Convention being first. Six of our members attended and feel we learned a lot of new and different things. The workshops were all very good. The AHA keynote speaker was excellent. Our regular monthly meeting was held Oct. 15th where last minute plans were presented to our membership pertaining to our Fall Valley District meeting which we are hosting. Linda Butler is the chairman and doing a great job pulling it all together. We look forward to having our new President and President-Elect attending as well as all our guests.

November will usher in the Holiday season and we will have our Holiday Luncheon with style show from the Dress Barn. We always look forward to the beginning of the holidays.

December is also a busy month as we will do a Santa's Gift Wrap which is a fund raiser. All items bought in our gift shop will be wrapped for free, Others bought outside will be wrapped for a cost. This is really a fun activity in which many members may be involved. Judy Walls is the chairman and does a fantastic job rounding up the troops to help.

I look forward to seeing everyone at the fall district meeting and wish everyone a great holiday season, and may we all have a great 2015.



Summit Medical Center – Van Buren Submitted by Sue Walker, President

We finished our second Butter Braid Pastry Fundraiser in October. These are very good frozen pastries, which are baked after rising. They will arrive in November, in time for the holidays. They are very good for entertaining or for giving as a gift. The fundraiser was very successful.

Five of us attended the State Convention in Little Rock. Our auxiliary received a 5 star award, for which we are very proud. I would like to give Mamie Mann, our past president, much of the credit for this award. She worked very hard on this. They had some very good workshops. We really enjoyed the Alzheimer's and gift shop workshops.

On Saturday, October 25th, the auxiliary, along with Summit Hospital sponsored a 5k race. We called this, The Summit Stampede. All the proceeds for this 5k race went to leukemia, lymphoma and ovarian cancer research, etc. There were approximately 100 entrants. Prizes were awarded to winners in each category. The auxiliary members manned several of the booths and we also had a bake sale booth.

Another main fundraiser in November is a wreath decorating contest and silent auction. The different departments in the hospital decorate the wreaths. After they are decorated, they are bid on in a silent auction. The highest bid wins the trophy and a first place prize. It is always fun to see the different ways they are decorated.

The fundraiser we have in December is the Christmas Cookie Jar Silent Auction. The cookie jars are collected during the year. The cookies are baked by the auxiliary members the first of December. A day is scheduled for us to fill the cookie jars. After they are filled, they are put on display and the auction begins. The cookies that are not used in filling the jars are put in Christmas containers and sold individually. Homemade candy is also sold. Everyone seems to enjoy this.



METROPOLITAN Pauline, Jegley, Chair Baptist Health – Little Rock Submitted by Robyn Edwards, newsletter editor

In September the auxiliary held a general meeting during which members could participate in several demonstrations including how to make a fall wreath by a local florist, crocheting hats for babies in the nursery, pumpkin decorating and candy recipes. In addition, a two-day costume jewelry fund-raising sale netted the auxiliary more than \$4,900 for its grants awards program. 10 lap robes were given to patients during that month as well. In October, board members attended the Arkansas Hospital Auxiliary Association Meeting held in Little Rock at which a memorial service was hosted for the families of patients who had passed away over the last few months.

Upcoming events include the auxiliary's uniform sale in November and a packed December, which includes the auxiliary's annual Christmas Tree Light sale and Lighting Ceremony, a Dillard's Days fundraiser, and another costume jewelry sale. We're also very busy knitting little hats for all of our newborn babies!



CHI St. Vincent Infirmary Little Rock and Sherwood Submitted by Jan Gardener, President

November 14th, we will have a Board Meeting and following the meeting we will have a luncheon with entertainment by magicians Paul & Bill. We are looking forward to it.

We have our Dillard's Sale November 17th & 18th.

On December 4th Volunteers will be receiving a Petit Jean gift box.

December 12th we will have our big Christmas Luncheon and entertainment. Yearly pins will be given out, and Awards will be given for the Herbert and Ida Besser Award, the Joan B. Wilson Award, and the Wendy Saer Award.



CHI St. Vincent Morrilton Submitted by Delores Hartman, President

With the arrival of Fall we really have busy schedules to keep us on the go.

We had four members attend the State Convention and ten members attended the Fall District Meeting at North Baptist Hospital. By now all of our members have had their Flu Shot and T Spot Test and we have many activities underway. Our Beans & Cornbread Lunch and Silent Auction were a great success and also the Handbag and Jewelry Sale. Next is our annual Thanksgiving Bake Sale on Friday, Nov. 21st which gives everyone a chance to get their baked goods and homemade bread and rolls for the holiday.

A ribbon cutting and blessing ceremony for our new Emergency Department was held here at CHI St. Vincent Morrilton with numerous dignitaries in attendance and Leslie 'Bubba' Arnold, President welcomed all guests and gave a brief update on the funding for this \$1.25 million dollar project. Our Auxiliary was recognized for contributing \$60,000 to this project. All guests and media were given a tour of the new facility which is scheduled to open November 17th. Channel 4, KARKTV was present as they toured Morrilton all day and later gave their news broadcast from the Hospital front lawn where they and numerous businesses set up for the evening. A large crowd attended and enjoyed the different snacks that were served by our local businesses and later enjoyed a concert by Matt Stell.

During December we will be busy selling tickets for our Christmas Basket which features a 'Whole Petit Jean Ham', gift cards and many more items and also a second chance for a large crocheted Afghan.

Wishing all a Merry Christmas and a happy, healthy holiday season!



North Metro Medical Center – Jacksonville Submitted by Norma Haralson

North Metro Medical Center Auxiliary has been very busy since June.

In July we had our yearly "Let's Eat Out" with 30 in attendance and we announced the winner of the Volunteer of the Year. Donald Hicks is a very deserving individual; he volunteers one morning a week in medical record; one morning a week in medical imaging and he delivers the papers these two days. He works in the office these same two days and he finds time to assist the volunteers in the gift shop. He also drives the golf cart taking patients, volunteers and employees to and from their cars. . He is our current Ways and Means chairperson and on Fridays of each week he travels across a large area of Arkansas volunteering with the American Red Cross

In August we had our annual picnic with lots of good food and we also honored our three active volunteers who are 90 years and above. Maxine Jackson, Francis Smith and Pauline Wehe were our "Queens For A Day". They received roses and crowns. .They are Special Ladies.

Marty Cox presented a program "Traveling Across America with John & Marty Cox". They have a motor home and have traveled across Missouri, Kansas, Nebraska, the Dakota's, Wyoming, Montana, Washington and Oregon. We all felt we had traveled with them!

In August a large group of volunteers attended "Murrays DinnerTheater" and was entertained by the play "Oklahoma"

In September our speaker was Betty Seals, Activity Director for the Jacksonville Wellness Center. We were informed of the many activities that are available to the seniors in this area.

Eight Members attended the AHAA CONVENTION October $8^{th} - 10^{th}$. All the workshops were enjoyed.

On October 22nd 6 members attended the Metropolitan District Meeting at Springhill Baptist Hospital. Both meetings were very helpful.

Recently we have had two excellent fund raisers: Gold Rush Jewelry & Purse and Uniforms 2U2 of Arkansas.

Our total hours since June have been 26,330.50 .Our active volunteers are GREAT TEAM PLAYERS

Our November Speaker will be Dr. Justin Powell, Staff member of NMMC, telling us "How to Overcome Depression during the Holidays"



NORTH CENTRAL Linda Conner, Chair

Baptist Health Medical Center – Heber Springs Submitted by Terri Lee, President

The hot summer months are coming to an end and the auxiliary is preparing for a busy fall season, hopefully with cooler temperatures included.

Our new community service program at the Breaking Bread soup kitchen is in full swing with two teams of five members each serving food. We serve each person individually with a hot meal and warm smile.

Five auxiliary members attended the District President's meeting in Newport hosted by Harris Hospital Auxiliary on September 26. The District scholarship committee held their meeting at the same time and we all enjoyed a wonderful meal together.

Fourteen auxiliary members attended the AHAA State Convention in Little Rock. We were very excited to receive our 5 Star Award.

The Fall District meeting held in Mountain Home hosted by Baxter Regional Medical Center Auxiliary was attended by 7 auxiliary members.

Our Auxiliary kicked into high gear this fall in anticipation of our largest fundraiser of the year. This year's theme for our Style Show and Luncheon is "A Sensational Season for Style". A holiday atmosphere will prevail with many silent auction items and door prizes available.

We will have a Monograming sale by Kim Holt of Uniform 2 U on Dec. 4th. This will be our newest fundraiser.

A volunteer Christmas luncheon is planned for Dec. 9th and Santa pictures will be taken on Dec. 11th during the BHMC-HS employee Christmas party.



Baxter Regional Medical Center Submitted by Becky Rose, Director of Volunteer Services

Baxter Regional Medical Center Auxiliary attended the AHAA Convention in Little Rock and was presented with a 5 Star Award.



We also were presented with the Fundraising Award for hospitals over 100 beds; our *New 2 You Sale* brought us the award. Hal and Connie Appleby, Managers of our Bargain Boxes, were presenters for a well-received workshop on thrift shops at the convention.

Thank you to Judy Shaffer for all of her work as Chair of the Convention and to Janet Mruk for her work in a successful Silent Auction. Planning for these events and programs take a lot of time and talent. We are grateful for these volunteers for their commitment to make sure we have a great convention

Our Auxiliary is in the planning stages of collecting food for the local Food Basket. Planning is being done for our annual Christmas Gift Wrap fundraiser. The Gift Wrap fundraiser takes a great deal of pre-planning but is well worth the effort both in monies received and the service provided to our staff and community. We will continue our Community Christmas Tree which allows people to purchase a star in honor of loved ones or in honor of Active Military Service Personnel or in memory of loved ones.

We are giving 24 Gift Certificates to our Bargain Box to the Community Christmas Wish program. We also are collecting winter things for the patients on the 6th floor who often arrive with only the clothes on their backs. The Pink-A-Dilly gift shop had a very successful "Pop the Balloon" Sale with discounts hidden in the balloons. Next, instead of a shooting booth like the fair, Pink-A-Dilly volunteers stuffed empty shotgun shells with discounts, and patrons drew out of a bucket a discount-in-the-shell for items being purchased for a "Take Aim Sale". We just held a successful uniform sale with Uniforms 2 U 2 and are looking forward to our Books are Fun Sale and Linen sale before the end of the year.

Our Auxiliary was able to contribute \$50,000 to the annual Lend-A-Hand campaign which raises money for our Community Houses. We donated \$100,000 to the Women and Newborn Care Center which brings our total donations to \$200,000 for the Center. We have 3 years left in our commitment which will bring our donations to \$500,000.

We donated \$100,000 toward the purchase of the Super D; a piece of technology which has already saved a life by catching lung cancer in its very early stage thus increasing the chance of survival.



North Central District

Ozark Health Inc. – Clinton Submitted by Betty Spencer, Vice President

Four auxiliary members attended the Convention and we brought home a four star award.

Four auxiliary members attended the District Meeting hosted by Baxter Regional Medical Center in Mountain Home along with our volunteer Coordinator.



Front row: Linda Ann Rogers, Frances Dubach and Dorothy Berley Back row: Betty Spencer, Helen Dobbins, Kristi King and Jerry Berley

Recently our Volunteer Coordinator and Gift Shop Buyer attend the market in Dallas. This is a first for our organization. We partnered with Hot Springs and really had a great experience. We would like to recommend that a small hospital partner with a larger hospital to take advantage of the market in Dallas.

In September we had seven auxiliary members sign up to walk in the Annual Alzheimer's Walk in Fairfield Bay. Oh, I must not forget about Buddy the mascot from the nursing home center also walked. Buddy has a new friend in the nursing center named Sparky he is more of a lap dog but the auxiliary has adopted him as a project along with Buddy. The residents love both dogs very much.

Recently we completed our annual bazaar and were able to raise over \$2500 and because of this amount, the Modern Woodman of America will match up to \$2500.00. These matching funds mean so much to our auxiliary and we are truly blessed to have this support.



Stone County Medical Center - Mountain View Submitted by: Elsie Grozis, Newsletter Editor

We have had sickness and vacationing auxiliary members and are grateful for the auxiliary members who helped to fill in the vacant positions.

During September we held our Used Purse, Jewelry, Scarf and Bake Sale and were very pleased with the outcome. Thanks to all who worked to make this a success. We also voted to accept the revised By-Laws.

We had five attend the State Convention in Little Rock. We were pleased to win the State Community Service Award for hospitals under 100 beds. This will be on display in the hospital.

District Chair, Linda Conner installed our new officers; President, Judy Powell; 1st Vice President, Teresa Cheatham; 2nd Vice President, Sue Misenheimer; Treasurers, Martha Simmons and Sarah James and Secretary, Jeannette Richards. We had a potluck brunch during our meeting.

Nine attended the Fall District Meeting at BRMC in Mountain Home. Thank you to their auxiliary for the good meeting, great food and wonderful hospitality.

For November we will participate in the Health Fair and have a Books R Fun sale. In December we will provide hot chocolate and cookies at the Christmas Lighting Event in downtown Mountain View.







2015 Spring District Meetings

| April 13 | Southeast | Baptist Health Medical Center – Stuttgart | |
|----------|---------------|---|--|
| April 14 | Northeast | Helena Regional Medical Center – Helena | |
| April 15 | Metro | North Metro Medical Center – Jacksonville | |
| April 16 | Southwest | Dallas County Medical Center – Fordyce | |
| April 21 | North Central | Baptist Health Medical Ctr. – Heber Springs | |
| April 22 | Northwest | Northwest Medical Center – Springdale | |
| April 23 | Valley | Summit Medical Center – Van Buren | |

A MountainWings Moment Issue Number 14293 Someday

Someday is not a day of the week.

Do it now!

REMINDER: Scrapbooks are to be taken to the Spring and Fall District Meetings, not to the State Convention.



Newsletter Schedule/Reminder

| Issue Date 2015 | Cutoff Date | Covered Activities | Planned Activities |
|-----------------|----------------|--------------------|--------------------|
| Jan./Feb. | Dec. 31, 2014 | Nov./Dec. | Jan./Feb. |
| Mar./Apr. | Feb. 28, 2015 | Jan./Feb. | Mar./Apr |
| May/June | April 30, 2015 | Mar./Apr | May/June |
| July/Aug. | June 30, 2015 | May/June | July/Aug. |
| Sept./Oct | Aug. 31, 2015 | July/Aug | Sept./Oct. |

