



July/August 2014

# AHAA Auxiliaries in Action

## A Message from your President:

**SUMMER**, what a beautiful time of year with everything green, growing and blooming. I have enjoyed my trips to various auxiliary installations. These trips give me a chance to visit more areas of our state and also to meet members whom I have not had a chance to meet at conference meetings and convention.

I have been reviewing the Award of Excellence forms which were due by July 1. I have found so many innovative ways in which you reward your volunteers. Each of our auxiliaries can learn so very much from others. Thank you for your wonderful enthusiasm – it is infectious!

The Leadership Conference, held in Hot Springs on June 3, was outstanding. Kathy Gammill, and her panel of experts were so very informative on what our hospitals expect from the volunteers. The many discussion groups also produced new ideas. It is my hope that each auxiliary will pass this information along to the membership.

This is the time of year to be thankful as we celebrate our wonderful independence. We are so lucky to live in this great and beautiful country.

Have a happy and safe summer and “keep blooming.”

Sharon Sly



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# IN MEMORIAM



## METROPOLITAN DISTRICT

### Baptist Health Little Rock

Gerald "Jerry" Quick  
Janet Strouts "Jan" Hendrickson

### North Metro Medical Center

Lucy Highley  
Jo Ann Reid

Joan Collier

Walt Jones  
Lois Wilkinson

## SOUTHWEST DISTRICT

### National Park Medical Center

Lavern Hughes

Raymond Scott

Hot Springs County Medical Center is now:  
Baptist Health Medical Center- Hot Springs  
County

Jawan Gray

## NORTHWEST DISTRICT

### Northwest Medical Center Springdale

Wendy Michelle Danenhauer  
Margie Ann Johnson  
Connie Ciaravino

Casey Callich  
Betty Lou Hargrove  
Dorothy Morsani

### Siloam Springs Regional Hospital

Juanita Wasson Alford Bible

### Mercy Auxiliary – Berryville

Betty Bailey

George Norman Kyle

Harriet King



## VALLEY DISTRICT

### Saint Mary's Regional Medical Center

Louisa Anne Peterson

## MEMORIAL CORRECTION

Mary Brasel and Jenny Askey, members of North Arkansas Regional Medical Center, Harrison, were incorrectly listed in the April/May newsletter as members of Northwest Arkansas Medical Center.

The State Auxiliary Leader's (SAL) Conference in Washington, D.C., May 4-7 was informative and interesting. The emphasis was on redefining the "H" in hospitals and the "V" in volunteers



Combining the SAL with the Leadership Conference on June 3 in Hot Springs the hospitals will face a number of changes and challenges. One of the major changes is the cuts in Medicare reimbursement. Therefore, the role of the volunteers becomes more critical in the survival of our hospitals.

A special thank you to Kathy Gammill for the work she did in making the "Leadership Conference" in Hot Springs on June 3 a well-organized event. For those who attended, it was time well spent.

Jerry Berley  
President-Elect AHAA

## AHA Honors Top Volunteer Programs



The American Hospital Association (AHA) honored four hospital volunteer programs with its 2014 Hospital Awards for Volunteer Excellence (HAVE). The AHA HAVE Awards Program is in its 31st year and highlights the extraordinary efforts of volunteers and volunteer programs and the positive impact their contributions have on the patients, hospitals, health systems and communities they serve.

Online applications for the 2015 HAVE Awards open July 28 and are due September 26. For details or to receive notification when awards open, contact Joan Miller, AHA Director of Member Relations, at [jmiller@aha.org](mailto:jmiller@aha.org).

## 2014 HAVE Winners



It's all smiles at the ceremony for the 2014 winners of the AHA Hospital Awards for Volunteer Excellence.

From left, AHA Chair-Elect Jonathan Perlin, MD, PhD; Lisa Hildorf, Sparrow Hospital, Lansing, MI; Carole Starr, New England Rehabilitation Hospital of Portland, Portland, ME; **BJ Johanssen, Northwest Medical Center Bentonville, Bentonville, AR**; Laura Bergeron, Mercy Health System, Janesville, WI; and Bill Newbold, Chair of the AHA Committee on Volunteers.

### 2014 HAVE Winners

#### **Community Service Program**

*Mercy Hospital Pet Peace of Mind for Hospice Patients*  
Mercy Health System, Janesville, WI

#### **In-Service Hospital Volunteer Program**

*Brain Injury Voices*  
New England Rehabilitation Hospital of Portland, Portland, ME

#### **Fund-Raising Program**

*Women Working Wonders*  
Sparrow Hospital, Lansing, MI

#### **Community Outreach and/or Collaboration Program**

***Operation Sock-It-To-Me***  
**Northwest Medical Center Bentonville, Bentonville, AR**

***Congratulations, Northwest Medical Center Bentonville!***





## 2014/2015 AHAA Officer Nominations

This memo is to certify that the names listed below have met the eligibility requirements as listed on Page 36, Section 2a of the AHAA Handbook. The nominees' auxiliary has paid both district and state dues, and each nominating form has the appropriate signatures.

President Elect - Dorothy Berley, Ouachita County M.C., Camden  
Vice President - Theresa Erwin, Mena Regional Health System, Mena  
Secretary - Melissa Williamson, St. Vincent Health System, Little Rock  
Secretary - Judy Shaffer, Baxter Regional M.C., Mountain Home  
Treasurer - Darlene Tuohy, Mercy Hospital Northwest Arkansas, Rogers  
Newsletter Editor - Neta Sue Stamps, Mercy Hospital Berryville  
(Application forms on pages 38 & 39)

Sharon Huffmire  
Immediate Past President  
Credentials Chair

## AHAA BYLAWS AND POLICIES AND PROCEDURES

On March 13, 2014 and July 10, 2014 the AHAA Board of Directors approved the following changes to the Bylaws:

### Page 31, Article VI, Officers

Current section 5 **will be new section 6**

Nominees for the office of President-elect shall have served on the AHAA Board of Directors for at least two (2) years in the past **six (6) years** and shall not have previously served as AHAA President

### Page 31, Article VI, Officers.

## **NEW SECTION 2**

**Only elected officers, as listed in Section 1 above, as well as the AHA President and the ASDVS President shall have a vote on motions made at AHAA board meetings.**

Current section 3 remains the same.

Current section 2 becomes Section 4

Section 4 becomes Section 5

Current Sections 5 – 13 become Sections 6 – 14

Page 32, Article VI, Officers, Section 10

Change to read:

**The president shall have the authority to appoint the following:** gift shop consultant, thrift shop consultant, parliamentarian, convention chair, handbook chair, legislative chair, leadership chair, bylaws chair, state scholarship chair, **website chair** and historian.

**The above changes to the Bylaws will be voted on by the delegates at convention.**

**The Board of Directors also approved the following changes to ADMINISTRATIVE  
POLICIES AND PROCEDURES**

Page 38, General Information to the Board of Directors, #10

**All board members are expected to have his/her own email address and access to an electronic device, i.e., computer, i-phone, i-pad, Kindle, Tablet, etc. to facilitate communication within the organization in a timely manner.**

Page 40, Recognition for Service (top of page), #3

Presentation shall be made **by the immediate past president** at the installation ceremony at the convention.

Page 40, Expense Allowance, #1

The expense of the Board of Directors in attending meetings of the board, except for annual convention board meeting(s), executive committee or in representing the AHAA at other meetings upon the request of the **AHAA** president with board approval will be reimbursed according to the following schedule, **unless the expense is reimbursed by his/her auxiliary or other source.**

Page 43, Standing Committees

**Add: #9**

**Website Committee (Chair appointed by the AHAA President)**

- a. Consists of four (4) members, one being the Chair.
- b. Is responsible for updating the website as needed.
- c. Instructs the Newsletter Editor on the method for uploading the newsletter to the website.

**Administrative Policies and Procedures changes only require a vote of the Board of Directors.**



Baptist Health – Little Rock  
Baptist Health Little Rock Auxiliary  
*Submitted by:* Robyn Edwards, Auxiliary Newsletter Editor

Congratulations to the new Baptist Health-Little Rock Auxiliary officers installed at the auxiliary's general meeting on May 14.



Shown from left are Beth Nelson (parliamentarian), Pat Heinz (historian), Bobbie Lackey (corresponding secretary), Lesa Lawrence (recording secretary), Sharon Heflin (second vice president), Jenny Nash (president), Jana McKnight (president elect), and Pat Keilch (first vice president). Not pictured is Pam Fagan (treasurer).

These officers began their duties June 1 and will continue to serve until May 31, 2015.

One fund raiser at a time, Baptist Health-Little Rock Auxiliary members are making a significant impact to patient care. Baptist Health-Little Rock Auxiliary



Auxiliary President Jenny Nash presents a check to Greg Crain, vice president of Baptist Health Medical Center-Little Rock, representing more than \$59,000 in grant awards donated by the auxiliary to Baptist Health this year.



Baptist Health Medical Center – NLR  
Baptist Health Medical Center-NLR-Auxiliary  
*Submitted by Linda Scott, Volunteer Coordinator*

May was an exciting month for the Auxiliary with the Installation Ceremony for the officers for 2014-2015. A beautiful installation service was conducted by the Parliamentarian, Sharon Cagle. Sharon used the theme "Key for Success" and presented each new officer with a key as she read what it symbolized. A reception followed to honor the newly installed President. The newly elected officers held a Planning Meeting for the new year with a Potato Bar lunch. Much was accomplished during the meeting and everyone is energized for the upcoming year.

The Auxiliary hosted a \$5.00 Jewelry Sale in May and it proved to be quite successful. Employees and volunteers alike enjoy the jewelry sale. Another sale is planned for early fall.



The STAR Volunteer program began in June with an exceptional group of young people ready to work. They are placed in various areas of the hospital and are enjoying every day. A total of 14 students are participating this summer.

The Auxiliary will be hosting a Uniforms2 U 2 sale in early July. This is always very well received by the employees and we are looking forward to having a very successful sale. A cookware sale is planned for August. This will be the first sale of this kind in several years.



North Metro Medical Center –Jacksonville  
North Metro Medical Center Auxiliary  
*Submitted by Norma Haralson, President*

March, April and May of 2014 activities for the North Metro Medical Center Auxiliary have been beneficial to our hospital and community of Jacksonville. Eleven members attended the Metropolitan District meeting, April 16th at Maumelle Country Club, hosted by Baptist Health in Little Rock. The speakers were entertaining and motivational.

Members of our auxiliary formed a team for The American Cancer Society/ Relay for Life that was held May 9th- 10th. These members raised approximately \$3,000 and walked all night. The auxiliary sponsored them with a monetary donation and many members purchased luminary lights in honor or memory of loved ones who fought cancer or survivor of cancer.

Eleven members went to Pinewood Elementary School and read to Pre K students on Dr. Seuss birthday-called "Read Across America"

The Auxiliary continues with newspapers for the patients, scholarships and rides to and from our hospital to the parking lot and we make a monthly donation of \$250.00 to our "Transition Wing" for the activity department. We also made a \$600.00 donation to the Jacksonville Wellness Center where many of our members as take part in activities and meals.

Our hospital-North Metro Medical Center honored the auxiliary members with a "Cupcake" reception during National Volunteer Week. They also invited the members to enjoy an ice cream social and a hamburger cook out during National Hospital week-also visitor in our hospital were invited. We felt honored and appreciated for all of this.

We have sponsored a "Purse & Jewelry Sale"-,"Just For Pearls"-designer Nancy McGraw from Little Rock and "WireN Rings"-Jim Cox designer from Hot Springs Village. We may be a

smaller hospital; but we bloom where we are planted.



St. Vincent Health System - Little Rock, Sherwood is now Catholic Health Initiatives St. Vincent

St. Vincent Auxiliary - Little Rock, Sherwood

*Submitted by: Jan Gardner, Auxiliary President*

In April we provided lunch for the volunteers for National Volunteer Week. We also helped with the Tour de Paul Tennis Tournament ( Men's USTA).

We had Jewelry sales at the end of April at St. Vincent Infirmary and St. Vincent North.

At our May luncheon we installed Officers and gave two scholarships to high school students.

Bridgefest was held June 4th and a good time was had by all. Our fundraiser in June was with Sheets Galore and it went well at both Hospitals. June 27th St. Vincent Rehab had a Steak Luncheon to help raise money for the Rolling Razorbacks. It was a lot of fun.

Our Jr. Volunteer Program began June 23rd and runs through July 27th. We have a great and enthusiastic group of Juniors.

We have a Dillard's Sale July 10th & 11th at the Infirmary.

We have had a name change. We are now Catholic Health Initiatives St. Vincent (CHI St. Vincent), and all volunteers are getting new uniforms paid for by the Auxiliary. Very exciting!



St. Vincent Morrilton

St. Vincent Morrilton Auxiliary

*Submitted by: Delores Hartman*

The month of May was very busy and went by in a flash. During National Nurses Week and Hospital Week we offered a discount in our Gift Shop to all nurses and staff. A wonderful lunch was provided and enjoyed by all the staff and volunteers during National Hospital Week.

On a very cool, windy rainy day, Bubba Arnold our CEO/Administrator welcomed many community leaders and guests to o o t



Congratulations to Mark Thomas winner of the Memorial Day Cooler and goodies, the cooler is being presented by Delores Hartman, President, SVM Auxiliary and other auxiliary members Shirley Arnold and Lauren Brents.



Congratulations to Diana Denton winner of the Popcorn Machine and goodies, being presented by Delores Hartman, President, SVM Auxiliary.



Saline Memorial Hospital - Benton  
Saline Memorial Hospital Auxiliary  
*Submitted by: Tammy Batchelor, DVS*

Where does the time go? We are so busy decorating and promoting one season that before you turn around it is already time to start celebrating the next season. We try to enjoy the rain because one of these days it will stop, for a long time, usually July and August is very hot and dry. In May we celebrated Mother's Day with a nice sale in our Gift Shop. We also had Hospital Week and something different happened every day and it was a lot of fun. In May we also had a Jewelry is Fun sale, and it was very successful. We plan on having it again in October. The Monthly Birthday Cake celebration was held on the 30<sup>th</sup>, yum, who doesn't love free cake and punch!



One of our volunteers, Ms. Natalie, comes to us from the local Civitan group and she competes in the Special Olympics every year. Her sport is Bocce Ball. Ms. Natalie loves her sport and winning her medals. She loves volunteering at Saline Memorial and we are very proud of Natalie.

June has started off with the Jr. Volunteer Program and we are enjoying having the young ones around to help. June is busy for us because we are moving out of one gift shop (temporarily) for a lobby and gift shop renovation. A trip to Market in Dallas and let's not forget inventory!

In July we will have a chance to catch our breath. The 4<sup>th</sup> of July Holiday will give us an extra day off, and the Jr. Volunteer Program will end on the 17<sup>th</sup> with a pizza party. The lobby and gift shop renovation should be in full force and we will be in our new location for about 8 weeks.



Things will start to speed up again when the new merchandise from Market starts rolling in and we start planning for the back to school sales and football season. The Auxiliary is planning some new projects and once the details get worked out, we will share them with you.



Winthrop P. Rockefeller Cancer Institute –Little Rock  
W. P. Rockefeller Cancer Institute Auxiliary  
*Submitted by Tara Smith, President, and Janie Lowe, DVS*

The Cancer Institute Distinguished Honoree Reception honoring Dr. Issam Makhoul was held at the Cancer Institute on April 29. Elizabeth Meyer, Dr. Dan Rahn and Dr. Peter Emanuel participated in the program and introduced Dr. Makhoul who responded. Johnny Jackson provided musical entertainment for the event.

The joint meeting of the CI and UAMS Auxiliaries was held at the home of Carolyn Kirkpatrick. Dr. Sarah Beth Harrington presented, "Introduction to Palliative Care." It was a wonderful program and lunch that was enjoyed by over 60 people.

The Cancer Institute Auxiliary Annual Meeting and luncheon was held on Thursday, May 1, at the home of Kim McDonough with almost 70 attending.



Officers elected for the Cancer Institute Auxiliary – 2014-2015: President, Tara Smith; Vice President/President-Elect, Peggy Mooney; Recording Secretary, Kenan Keyes; Corresponding Secretary, Debbie Dillon and Treasurer, Amy Pierce





L - R. Tara Smith incoming president, Kim McDonough, hostess, Elizabeth Meyer, outgoing president.

The UAMS Family Home and Rockefeller Cancer Institute Cancer Support Center had a successful fundraiser, "Afternoon of Wine and Roses" the Thursday before Mothers' Day at the home of Vicki and Jackie Lackey. Ticket holders were treated to a wonderful buffet in a lovely home and had the opportunity to buy arrangements of roses and to participate in a wine pull. This was the first time for this kind of event and it was quite successful.

Two sessions (2 weeks each) of the teen program are being held this summer. One is almost complete and the other is in mid-July. The teens have had or will have a variety of experiences including observation in labs, working in the Patient Support Pavilion, the gift shop and in the clinical waiting rooms.

Partners Card 2014 is off to a great start and should be the biggest yet. Partners Card week will be Friday, October 24 through Sunday November 2. The goal is for each CI Foundation board member to purchase at least one card (\$50 each). Stores and restaurants in Central and Northwest Arkansas are participating in Partners Card.



## NORTH CENTRAL

Linda Conner, District Chair

### BAPTIST HEALTH MEDICAL CENTER-HEBER SPRING BAPTIST HEALTH MEDICAL CENTER-HEBER SPRINGS Auxiliary

*Submitted by: Terri Lee, President*

The BHMC-HS Auxiliary gives out three \$1000 Scholarship to applicants entering the healthcare field. The scholarship committee consists of three educators that carefully review all the applications and rate them using established criteria. At our May auxiliary meeting the winners were announced and presented to the general assembly.



Scholarship committee members Dee Carson and Richard Coe with 2014 scholarship winners.



We love our Nurses at BHMC-HS and this year, during Nurses Week, the auxiliary presented each nursing department with bags of cookies and a thank you note for their service.

Auxiliary members, Alpha Pickell and Phyllis Roberts are joined by DVS, Tamara Wright.

One of the annual activities enjoyed by our hospital staff during National Hospital Week is a cookout held on the hospital campus. Our very talented auxiliary volunteers provide and serve the desserts for the cookout. Other activities enjoyed by the staff and volunteers include donuts & coffee, an ice cream social, a salsa contest and popcorn Friday.

The District held a President's Meeting in Batesville at White River Medical Center on May 22<sup>nd</sup>. Terri Lee, President, and Phyllis Roberts, Co-Vice President, attended.

Three members drove to Hot Springs, AR. for a very informative and well organized Leadership Conference on June 2. Energy and enthusiasm came home with us to be shared with our fellow Auxilians.

We had a Uniform Sale on June 5, a Blood Drive on June 13 and a Look Good Feel Better session on June 16.

July and August are quiet months for fundraisers but Style Show meeting continue in preparation for the big event on November 7.



Baxter Regional Medical Center - Mountain Home  
Baxter Regional Medical Center Volunteer Auxiliary  
*Submitted by: Kathy Mills, President*

Our summer is off to a big bang. We attended the North Central District Spring Meeting at Batesville and won the North Central District Community Service Award /Spring. We were so proud of our Flippin Bargain Box for their contribution to the Christmas Wish Program.

Our volunteers look forward to the Appreciation Banquet every year and again this year were not disappointed. We were honored to have our District Chair, Linda Conner in attendance. Becky Rose our DVS recognized various members for their accomplishments. Our 100 hour/month list of volunteers is growing.

We are excited to get our new transportation shuttles. They really do a great service for the hospital visitors and patients.

Some of our volunteers served at a reception for newly graduated LPNs. They look so professional in their white uniforms and their families are so proud.

We had a new vendor, Geneva Distributors, Linens and Blankets. They had the most fabulous pillows, SOLD OUT!! Our uniform sale with Scrubs and Beyond was a success also.

Kathy Gammill and her committee did a great job on the Leadership Conference in Hot Springs. The Break-Out Sessions were very informative and we came home with some new ideas.



**Life isn't like a box of chocolates. It's more like a jar of jalapenos. What you do today, might burn your butt tomorrow.**

Harris Hospital –Newport  
*Harris Hospital Auxiliary*  
*Submitted by: Margrit Person,*

In April the Volunteers introduced Secret of the South soups and dips to the public. These are new items being sold in the Tickled Pink Boutique.

Volunteers assisted with the Relay for Life Silent Auction held April 3rd at the Harris Hospital community room. Over \$500.00 was raised for this worthy cause.

In observance of Volunteer Week, Harris Hospital Administration treated us to a meal April 8 at the Newport Country Club.



Along with the meal, we received a very nice gift set from Bath & Body Works. Margaret Goodman, DOV, handed out our "hour" pins. Officers were installed for the upcoming year.

Eleven volunteers attended the Spring District Meeting April 22nd held in Batesville, Arkansas

Regular meeting was held in the Community Room May 12th with yearly orientation conducted by Margaret Goodman, DOV.



In observance of Hospital Week – Harris Hospital Auxiliary supplied and served coke floats for all employees.



Ann Miller, Betty Hester and Margaret Goodman attended the Presidents' Meeting May 22nd held in Batesville, Arkansas.

Five auxiliary members attended the Leadership Conference June 3<sup>rd</sup> in Hot Springs, Arkansas.





“Merchants in May” originally scheduled in May was rescheduled due to weather. Four auxiliary members displayed merchandise exclusive to the Tickled Pink Boutique while soliciting new volunteers.



Ann Miller, President and Vicky Smith, Vice President attended the MASH Graduation held at the Newport Country club.



Stone County Medical Center - Mountain View  
Stone County Medical Center Auxiliary  
*Submitted by: Elsie Grozis, Newsletter Editor*

During the May auxiliary meeting we voted on the new officers to be installed in October. President-- Judy Powell; 1<sup>st</sup> Vice President-- Teresa Cheatham; 2<sup>nd</sup> Vice President-- Sue Misenheimer; Secretary-- Lillian Aiken; Treasurers - Regular Account-- Martha Simmons, Bird Cage (Gift Shop) Account-- Sarah James.

Dillard's sale was held in May and pleased with the turnout. They plan to be back in August for another sale. Jewelry is Fun was also held in May and they plan to return in December. In June we held our "New to You" sale and Bake sale. Had an excellent turnout and appreciate Elaine T. for organizing things and thank all the Auxilians who were there to help. All leftover items were donated to the Second Chance (Humane Society) Resale Shop.

We had three attend the Leadership Conference in Hot Springs. It was fun, informative and gathered many ideas for projects and membership recruiting.

In July we will coordinate a Cake Walk during the 4<sup>th</sup> of July celebration in Mountain View. Dillard's Sale will be our fundraiser for August.



## NORTHEAST

Suzanne Hackney, Chair

Crossridge Community Hospital – Wynne  
Crossridge Community Hospital Auxiliary  
*Submitted by: Jo Ann Fisher, President*

At our regular monthly meeting on May 28th, the auxiliary presented Gary Sparks, CRCH Hospital Administrator, with a check for \$5,000.00 to help with the cafeteria renovations.



Front row from left: Gary Sparks, CRCH Hospital Administrator; Donna Talbott, Treasurer; Jo Ann Fisher, President; George Anne Draper, Co-VP; Back row from left: Margaret Riley, Member; Nina Spencer, Secretary; Joyce Andrews, Co-VP

Seven auxiliary members attended the Leadership Conference in Hot Springs on June 3rd.



From left: Margaret Riley, Member; Joy Shepherd, CRCH Volunteer Coordinator; Carolyn Hirons, President-Elect; Nina Spencer, Secretary, George Anne Draper, Co-VP; Joyce Andrews, Co-VP; Jo Ann Fisher, President

There will be no monthly meetings June, July, and August. Members will continue to work the Specialist Clinics and visit hospital patients.

There have been no deaths this year.



MountainWings      A MountainWings Moment #3205      Wings Over The Mountains of Life

Good Sermon

The average person's idea of a good sermon is one that goes over his head and hits a neighbor.

SMC Regional Medical Center - Osceola  
SMC REGIONAL MEDICAL CENTER Auxiliary  
*Submitted by Dorothy Crockett, Secretary*

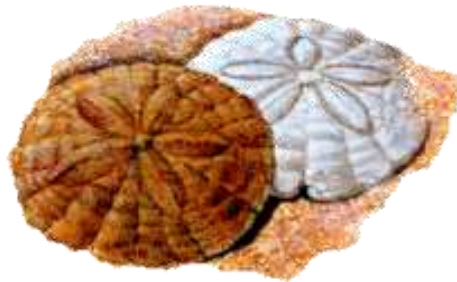
Suzanne Hackney, Northeast District Chair of the Arkansas Hospital Auxiliary Association was in Osceola June 24th to install the SMC officers for the years 2014-2016.





Those installed were President, Mary "Pud" Thomas; Vice President, Lovonda Carter; Secretary, Dorothy Crockett; Treasurer, Shirley Stovall; Gift Shop Buyer, Ann Wallace and Historian, Dorothy Boothe.

There are two theories to arguing with a woman . . Neither works.



When you are dissatisfied and would like to go back to your youth, think of Algebra.

St. Bernards Medical Center - Jonesboro

St. Bernards Auxiliary

*Submitted by: Dean Rossa, Newsletter Editor*

St Bernard's Auxiliary is proud to be able to present ten \$2000 scholarships each year to students studying in the healthcare field. The funds for these scholarships are made available through the earnings of the St. Bernard's Gift Shop. This year's scholarship committee consisted of Carol-Kay Moore, Barbara Keller, Mary Nell Masterson and Carol Hinck, Chair This year's winners were announced at our June meeting:

Michael Anderson, Jonesboro; Ryan Anderson, Lake City; Chelsea Domino, Paragould; Sheri Duncan, Jonesboro; Ethan Gibson, Maynard; Angela Hamill, Jonesboro; Teresa Holifield, Paragould; Lauren Jetton, Paragould; Amber Jones, Brookland and Latoya Rucker, Jonesboro



From left: Amber Jones, Michael Anderson, Sheri Duncan, Lauren Jetton, Angela Hamill and Latoya Rucker.



## NORTHWEST

Judy Overton, Chair

Mercy Hospital – Berryville

Mercy Auxiliary – Berryville

*Submitted by Neta Sue Stamps, Newsletter Editor*

MAB took part May 3rd Heritage Days on the Historic Square in Berryville.

Manning our information booth are President Joy Flake, Historian/Scrap-Book Anita Rissler and Secretary Anita Spearman.

The auxiliary handed out information for various hospital services and also had membership applications available.





Five members attended the AHAA Leadership Conference June 3<sup>rd</sup> in Hot Springs.

Due to illness, accidents and travel we only had 5 members take part in the 1 mile walk during the Ice Cream Social June 14<sup>th</sup>. Auxiliary members also assisted in the registration for the walk and the 5 K run. Following the physical activities, an information table was set up with Membership Applications, information on Alzheimer's and Medic Alert. H.E.L.P. stickers and information was also available.



NW District Chair Judy Overton installed 2014-2015 President Joy Flake and President Elect Anita Spearman at the Annual Meeting June 16<sup>th</sup>. Neta Stamps, Secretary was not present. State AHAA President Sharon Sly presented the MAB "Auxilian of the Year" Award to Anita Spearman.



L – R: AHAA President Sharon Sly, NW District Chair Judy Overton, MAB President Joy Flake, Chaplain and 2013 Auxilian of the Year Gloria Beyer and President-Elect Anita Spearman – 2014 Auxilian of the Year.

52 members received Time Awards representing a total of 23,706.5 volunteer hours in 2014.



Members present to receive Time Awards are pictured above.

In the absence of Scholarship Chair Neta Stamps, committee member Ron Flake gave the report on the increase in applications for the scholarships. He noted that the quality of applicants this year was so outstanding, that it was difficult to narrow down to two recipients. With the approval of the auxiliary board, the awards were expanded to five \$1000.00 awards.

No fund raisers are scheduled during the summer; however plans are underway for uniform accessory, nut, bake, sheet and sweet sales in the fall.

The expansion of our gift shop will soon get underway.

Health permitting, eight members are planning to attend the AHAA State Convention in October.



North Arkansas Regional Medical Center  
North Arkansas Regional Medical Center Auxiliary  
*Submitted by Tucky Zima, Auxiliary President*

The North Arkansas Regional Medical Center Auxiliary Thrift Shop was recently given a new roof for the Thrift Shop building. Harness Roofing Inc. generously donated all materials and labor.



Pictured are the Foundation Director, the Public Relations Director and a Harness Roofing Representative.



Northwest Medical Center – Bentonville  
 Northwest Medical Center - Bentonville Auxiliary  
*Submitted by Jan Dolan, Newsletter Editor*

### **“Operation Sock-It-To-Me” Meant Warm Pairs of Socks for Needy Kids**



BJ Johannsen, NMCB Auxiliary President and Cindy Sadler, Volunteer Coordinator are pictured at the 31st Annual Hospital for Volunteer Excellence in Washington, D.C. sponsored by the American Hospital Association on May 5, 2014.



Bill Newbold, Chair, AHA Committee on Volunteers, BJ Johannsen, NMCB Auxiliary President, Jonathan B. Perlin, Chair-Elect, AHA Board of Trustees pictured with the HAVE Award at the American Hospital Association Annual Meeting.



BJ Johannsen, President of Northwest Medical Center Bentonville Auxiliary was brought up in a children's home in the 1940's and remembers how good it felt to receive a warm pair of socks.

It may seem like a small thing, she says, unless you're the child without the socks. Her experience inspired "Operation Sock-It-To-Me", a sock drive for needy children in Benton County that garnered the Auxiliary a 2014 AHA Hospital Awards for Volunteer Excellence or HAVE, award for community outreach/collaboration programs.

The entire hospital family "took up the cause with a great shared enthusiasm" and made sure it "touched the community in a tangible way," Johannsen says of the 2013 sock drive.

"Operation Sock-It-To-Me" Volunteers placed a large baby crib in the hospital cafeteria decorated with red, black and white ribbon, which served at the collection point for all socks as they came in. Decorated boxes were placed in work areas throughout the hospital to make it easier for each department to participate. Each week, socks from the boxes were placed in the crib. All the employees and visitors watched as the number of sock donations grew.

"Operation Sock-It-To-Me" was advertised in the local newspapers and on the radio and prompted two Arvest Bank branches and the Christian Women's Club of Bella Vista to participate in the campaign. The goal was to collect 1,000 pairs of socks to donate to five local charities. The medical center's 120 volunteers exceeded their goal and collected 1,960 pairs of socks.

"We feel blessed to be able to come together to help the children in our community in this way," said Cindy Sadler, NMCB Volunteer Coordinator. "Our Volunteers not only give our patients their time and kindness, they extend that generosity of spirit to the community."

AHA Chairman-elect, Jonathan Perlin, M.D., presented Johannsen with the HAVE award May 5 during the AHA Annual Membership Meeting. The AHA HAVE Awards honor exceptional volunteer efforts that provide distinguished service to hospital, patients and communities. Four awards are presented each year to hospital auxiliaries in the categories of community service, in-service hospital volunteers, fundraising and community outreach/collaboration program. The AHA's Committee on Volunteers serves as the selection committee for the awards.

Johannsen said her volunteers have embarked on a new clothing drive for 2014. The Auxiliary's "Fundy Undies" campaign is generating donations of children's underwear. Johannsen said it's a much needed item for underprivileged kids.

*(Above Article Reprinted from the AHA News (American Hospital Association) Vol. 50, No. 12, June 13, 2014)*



Siloam Springs Regional Hospital  
Siloam Springs Auxiliary  
*Submitted by: Donna Rowe Vice President*

We began May with a Kids Health Fair and had many young people and adults attend. The auxiliary handed out healthy snacks and small flags. The flags were donated by Woodmen of the World. We had another successful blood drive. For Hospital week we supplied muffins and coffee for the employees. A successful book sale ended the month.

In June we helped the Chamber of Commerce with their First Friday Coffee which was hosted by the Hospital. Our Installation of officers was held June 23rd, with 17 members and 2 special guests, Kevin Clement CEO and Judy Overton AHAA NW District Chair. Awards were given to Linda Grossardt, Volunteer of the Year, and Norma Ballard, Auxilian of the Year.

The new officers for 2014-2015 are:

President:	Barbara Ferguson
President Elect:	Ruth Waller
Vice Pres.	Donna Rowe
Treasure:	Fran Hamilton
Secretary:	Annis Cripps
Parliamentarian:	Sharon Sly

We have also been helping at the desk in OB and with Tiny Toes.

We wish everyone a safe and fun filled summer. Remember: A Sunny Smile Every time.



Washington Regional Medical Center  
Washington Regional Medical Center Auxiliary  
*Submitted by: Jimmie Beauchamp, Director of Volunteer Services*

The Auxiliary made profits in the following fundraising areas: Gift shop \$4,258, Flowers & Balloons \$3,106. We hosted a Blood Drive on May 23<sup>rd</sup> collecting 21 units for the Community Blood Center of the Ozarks. We hosted a \$5 Masquerade Sale profiting the Auxiliary \$1,788.

In May we had a Linen Sale with a \$3,340 profit.

In June, we hosted a Gold N'Vision sale with a profit of \$1,375.

The Auxiliary made a \$10,000 Contribution to the Benevolence Fund. Employees can request assistance from this fund if they have an emergency. This is not a loan but a gift. This is a fund that is supported each year through contributions from our employees, physicians and Auxiliary.





## **SOUTHEAST**

**Marsha Scott, Chair**

Ashley County Medical Center - Crossett  
Ashley County Medical Center Auxiliary  
*Submitted by :Marsha Scott*

We have just finished our Banquet to show our appreciation for the Auxiliary workers. Auxilian of the year was Judy Burnett who works at the Courtesy Desk and does a great job. We were happy to welcome new member Cynthia Mosley to our organization.

This year we presented our CEO with a check for \$20,000 towards purchase of a refurbished portable x-ray for Radiology. In addition, this year we purchased a panic button system for the Hamburg Clinic; purchased a TV for the Hamburg Clinic waiting room and also for Radiology waiting room; we purchased a narrow wheelchair for use with Modified Barium Swallow patients for Radiology; furnished balloons and cards for Easter to all the patients; furnished stuffed animals to Radiology, Lab and Emergency Room for children who come in.

We will continue our Vial of Life program; Happy Project; Chemo Basket; Breast Cancer Awareness and other projects as well as our twice yearly scrub sale.

We lost members Jerri Thompson; Virginia McMahan; Lois Hopper; and Betty Briggs this year, all of whom resigned due to poor health.

We are looking forward to a new year with anticipation.

MountainWings      A MountainWings Moment #13155      Wings Over The Mountains of Life

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**If You Can't Solve It**

=====

If You Cannot Solve It, It's Not A Problem, It's Just The Reality

~Barbara Coloroso~

**AMERICA**

## **SOUTHWEST**

Grace Calhoun, District Chair

Baptist Health Medical Center – Arkadelphia  
Baptist Health Medical Center – Arkadelphia Auxiliary  
*Submitted by: Grace Calhoun, President*

Nurses Day was observed with bags of candy left at each nurses' station.

Theda Aud, Past AHAA President/Legislative Advocacy Chair and Grace Calhoun, SW District Chair attended the AHAA board meeting May 15th in Little Rock.

Belva Hipps, President Elect and Grace Calhoun, President attended the Leadership Conference June 3rd at The Arlington Hotel in Hot Springs.

We hosted the Southwest District Presidents' Meeting in our hospital dining room June 10th with 18 present.

The Auxiliary participated in the annual Willie Tate Golf Classic on June 21st at DeGray benefitting Alzheimer's research by filling favor bags for entrants, as well as with a contribution for Alzheimer's research.

On June 24th Theda Aud conducted the installation of new officers for the coming year in the hospital dining room. New hours pins were also awarded to each auxiliary member.

Things have slowed considerably for the summer vacation months with no activities planned for these months.



Hot Springs County Medical Center is now: Baptist Health Medical Center- Hot Springs County  
Hot Spring County Auxiliary  
*Submitted by: Opal Morris, Secretary*

In May we began collecting food for our annual cereal drive. The drive ended in June with 1400 items being collected. This food will stay in our county to help feed hungry people here. Our Auxiliary helped with a community Health Fair and hosted a recruitment booth at that time. Our uniform sale was also in May so departments could get the colors they needed, since some have changed.

Two new members were accepted.

We were saddened by the passing of our Gift Shop managers mother in March.

We also lost a long time faithful member and current officer of our auxiliary, Jawan Gray. Her funeral and visitation was attended by 29 auxiliary members.

Upcoming events will be scholarships, new officers installation and orientation with Baptist Health Medical Center.



**Oliver's Law of Public Speaking - A closed mouth gathers no feet.**

## Medical Center of South Arkansas - El Dorado Medical Center South Arkansas Auxiliary

*Submitted by: Peggy Plummer, President*

A new slate of officers and board members will be installed at the annual luncheon on July 14, 2014.

The Auxiliary members have been busy hosting events and supporting hospital staff and functions recently.

Two very successful fundraisers were held in the spring: Sheets Galore and More and the Annual Jewelry Sale.

The Uniform Shop awarded lab coats to the 16 MCSA Outstanding Nurses. The nurses were nominated by their peers for service to their patients and support for their team throughout the year.

Senior Circle is ramping up at MCSA and volunteers are assisting with their monthly meetings and also hosted a MCSA Auxiliary booth and a Senior Circle booth at the annual Healthy Woman event.

Auxiliary members save and donate otherwise useless eyeglasses which are recycled and donated to those who have none for reasons of economics or access.

Memorials were made in the amount of \$50 to the Scholarship Fund for Verne Harris and Marion Lawrence.

The MCSA Auxiliary welcomes two new members: Rebecca Barker and Elease Hill. Service pins were awarded to members Billie Nelson, 2007 hours; Wylie George 518 hours; Dell Voss, 510 hours; Gail Bratton, 134 hours; and Henry DeCossas received his 50 hour patch. Total volunteer hours for May were 1173.



The Auxiliary donated televisions and new tables and chairs to the third and fourth floor nurse's lounges and a plaque was placed to recognize their generous donation. Left to right: RN Cody Brown, Director of Volunteers Virginia Meador, Auxiliary President Peggy Plummer and RN Jim Bob.



## National Park Medical Center – Hot Springs

### National Park Medical Center Auxiliary

*Submitted by: Sylvia Griffin, President*

On May 8<sup>th</sup>, The Auxiliary met at the Hot Springs Country Club for their Annual meeting and luncheon. Peg Kuhnly, past president of AHAA installed our officers for the year 2014-2015. They were as follows: Sylvia Griffin, President, Rose Kukuk, Vice- President, Hilda Elkins, Secretary, and Earla Stinson, Treasurer. Mandy Golleher present Dona McKewen with a plaque for her 30 years of service to the Auxiliary then she introduced Gail Ezelle, coordinator for Senior Olympics, who spoke to our group about things they do at Senior Olympics.

May 6<sup>th</sup>, National Nurse's Day we provided a basket of candy at each of our nurse's stations for our nurse's. During National Hospital week we gave a 25% discount for a one time purchase in our gift shop for all hospital employees. We also had several members participate in the Senior Olympic Symposium held at The First Church of the Nazarene in their gymnasium.

May 21<sup>st</sup>, we started collecting tabs from drink and soup cans for The Ronald McDonald House, and we presented a check to Gail Wyrick, Activities Director for Senior Care and SNF Department, for her to purchase games needed for use in these departments. May 23<sup>rd</sup>, we hosted a scrub sale and raised \$1,239 for our auxiliary.

June 3<sup>rd</sup>, we had two members attend the AHAA Leadership Conference held at the Arlington Hotel in Hot Springs. On June 10<sup>th</sup>, Sylvia Griffin, President, attended the Presidents Meeting in Arkadelphia. We have also ordered two more Sleeper Recliners for the ICU waiting room.

July 17<sup>th</sup>, we will be hosting a \$6.00 jewelry sale to raise funds for our auxiliary. This is a new venture for us.





## Ouachita County Medical Center Auxiliary – Camden

### Ouachita County Medical Center Auxiliary

*Submitted by: Daphne Bennett, Newsletter Editor*

UAMS (Magnolia) and Ouachita County Medical Center hosted a Medical Applications of Science and Health (M\*A\*S\*H) camp on the OCMC campus June 16-27, 2014. This is a summer enrichment program that allows rising high school juniors and seniors to shadow health professionals and attend workshop that enhance their experience in the health care field. OCMC Auxiliary was a \$300 sponsor.

Six members from OCMC auxiliary attended both the Leadership workshop in Hot Springs on June 3 and the Presidents' meeting in Arkadelphia on June 10.

Total sales for our recent scrub sale were \$2,763.87.

Our Handbook Committee just completed revising and updating our Handbook.

We have added four new members since May 15.



## St Vincent Hospital Hot Springs

### St Vincent Hospital Hot Springs Auxiliary

*Submitted by: Peg Kuhnly*

Our Volunteers have arrived and as has been the case in the past, we are lucky to have them. We find them filling in all over the hospital as our “regular” volunteers become involved with visitor and/or traveling.

We thought that life would calm down when the ownership of the hospital was settled. It was a good thought. With new uniforms being ordered and delivered our uniform shop is more than busy – new colors, new styles and lots of questions about when the new logo would be approved and logo shirts, caps, jacket etc would be available.

New computers have arrived and although the basic systems are the same the changes have created some problems for those of us who are not as computer literate as we might be. (Thank goodness for those Volunteers – they speak computer).

Our buyers have returned from market, and as inventory has been completed and the sale merchandise is about gone the staff are excited and checking out all the new items arriving in the shop.

At our general meeting, we received the information in regard to the hours worked this year, the years of service for many of the volunteers, the income of the various fund raising sources, the number of patients and families served by volunteers in all areas of the hospital----looking back it is easy to say, "Did we do all that?" Then we get ready to try to do even more next year.



## VALLEY

Mae O'Donnell, Chair

Saint Mary's Regional Medical Center - Russellville

Saint Mary's Regional Medical Center Auxiliary

*Submitted by: Diana Stensland, President*

In May, we had our yearly Installation of Officers and Awards Program and Saint Mary's honored us with a wonderful buffet and celebration. Two of our volunteers received awards for 25 years of service.



Marion Eckert (left) and Sue Schrock (right) received their 25-year plaques from Donnie Frederic, CEO of Saint Mary's Regional Medical Center.

Our new officers for the 2014-15 year were installed. They are: Deanna Flanders, Treasurer, Wanda Reed, Secretary, Shirley McCormick, Vice President and Diana Stensland, President. Donnie Frederic, CEO of Saint Mary's Regional Medical Center, congratulated the new officers and presented beautiful flowers to them.



Three members of the Saint Mary's Auxiliary attended the AHAA Leadership Conference on June 3 in Hot Springs. They especially enjoyed the networking time with other volunteers and got some good ideas for recruiting.



Diana Stensland, Janet Thurber and Shirley McCormick attended the conference.

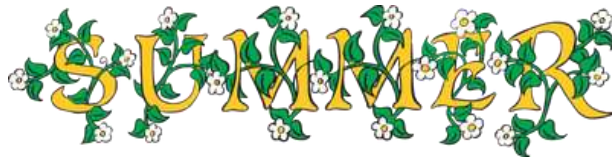
We had a Sheet Sale on May 2 to raise funds for future scholarships. Sheets Galore was our vendor and was well received by our hospital and community.

Our Auxiliary baked and packaged cookies for Nurses' Day.

Our nurses always look forward to this event every year as most of the cookies are homemade.



In August, we will host a scrub sale and assist Saint Mary's Regional Medical Center with a local Alzheimer's race event.



## **BLESSED ARE THE CRACKED, FOR THEY LET IN THE LIGHT!**

Sparks Regional Medical Center, Fort Smith  
Sparks Regional Medical Center Auxiliary  
*Submitted by: Toni Holohan, CVM | Volunteer Manager*

The May meeting of our Auxiliary also consisted of the installation of new officers for the 2014-2015. This is always a fun time as well as having a delicious meal. This begins a new year with renewing our yearly dues and signing up new committees. We wish to give a big thank you to our outgoing president, Vicki James, for I know she is ready for a summer break.



May 31<sup>st</sup> we had an open house for our Thrift Shop, "This n That", which was very successful. We made a good deal of money, developed new friends and hopefully new customers. Money made at this shop also helps pay for our hospital "Free Valet Service".

It's been a busy Spring for the Sparks Auxiliary. They celebrated a grand opening of the new "Jennifer's" location and an open house and health event at the This 'N That Thrift Shoppe.





Proceeds from sales at both locations, as well as Jennifer's Too in the Plaza fund the Free Valet Parking for guests and patients at Sparks.

We entered June with a special sale by Dillard's. A wide selection of many items was brought to our Shuffield Education Center for a two day event. Final tally is not available, but was thought to be very good. Employees always enjoy this event because of payroll deduct.

Our biggest news is saved till last! We have now moved our gift shop closer to the front entrance where traffic flow is expected to increase. Sparks Administration has been very gracious in giving us the space and enormous financial support with renovation. We thank them very much.

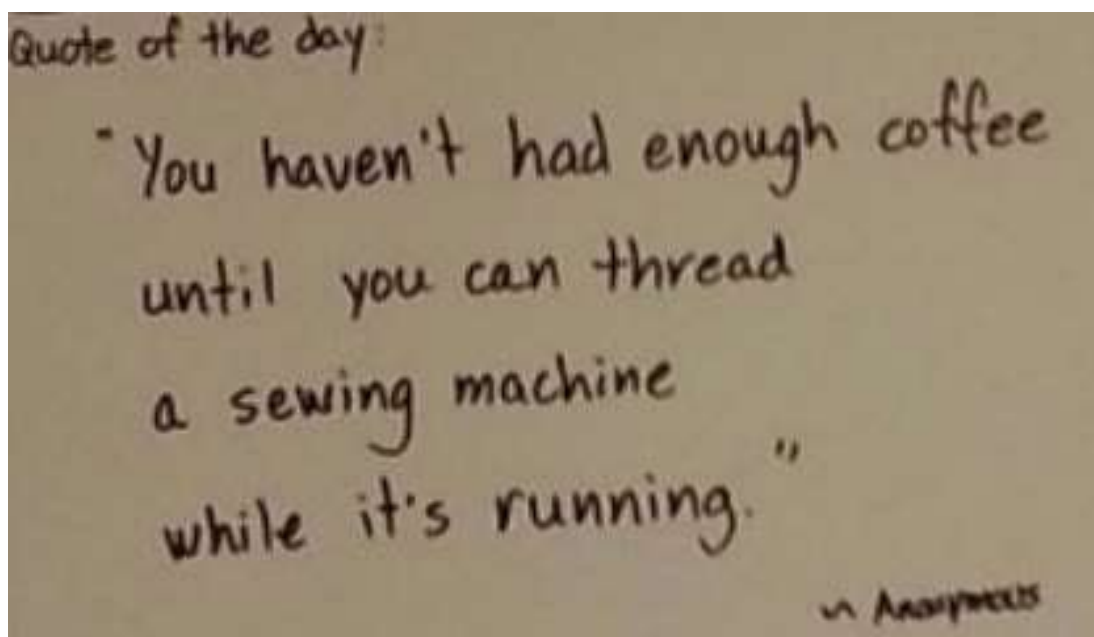
July and August will be very quiet for us, hopefully. As the incoming President, I 'm sure I will have plenty to keep me busy with reports and getting ready for hosting the Valley District Fall meeting. Let's not forget the Presidents meeting hosted by Summit Hospital in Van Buren, June 19<sup>th</sup>.





### Newsletter Schedule/Reminder

Issue Date 2014	Cutoff Date	Covered Activities	Planned Activities
Sept/Oct.	Aug 31, 2014	July & August	Sept & Oct.



***The best way to forget your troubles is to wear tight shoes.***

*I'm always slightly terrified when I exit out of Word and it asks me if I want to save any changes to my ten-page technical report that I swear I did not make any changes to.* (This also applies to the AHAA Newsletter!)

***AHAA Website:***

**[www.arhaa.org](http://www.arhaa.org)**

**Please inform other members of our new website.**

## ARKANSAS HOSITAL AUXILIARY ASSOCIATION STATE NOMINATION FORM

(Please type or print)

For the Office of: President Elect ☐ Vice President ☐ Secretary ☒ Treasurer ☐ Newsletter Editor ☐

(Please check box)

<b>Nominee's Name:</b>	Melissa L Williamson
<b>Mailing Address:</b>	5913 N. Hills Blvd., North Little Rock, AR 72116
<b>E-Mail Address (required):</b>	catmom1949@sbcglobal.net
<b>Phone Number(s):</b>	(H) 501-834-4212 (C) 501-297-4935

<b>Name of Auxiliary:</b>	St. Vincent Health System Auxiliary
<b>Name of Hospital:</b>	St. Vincent Health System – Little Rock
<b>Auxiliary Member (Total number of years):</b>	6 @ St. Vincent / 19 total as volunteer
<b>Current District:</b>	Metropolitan

### **ELECTED OFFICES HELD IN AUXILIARY**

Position	Local	District	State
(Show the year or years in each position)			
<b>President:</b>			
<b>Vice President (2<sup>nd</sup> Vice)</b>	2001		
<b>President Elect:</b>			
<b>Secretary:</b>	1998-2000	2009-current	2006-2008
<b>Treasurer:</b>			2004-2006/2012-current
<b>Newsletter Editor:</b>			2002-2004
<b>District Chair:</b>			

### **APPOINTED OFFICES HELD IN AUXILIARY**

Position	Local	District	State
<b>Convention Chair:</b>			2006
<b>Legislative Chair:</b>			
<b>Committee Chair:</b>			2008-current, Handbook

### LEADERSHIP POSITIONS HELD

(Please type or print in the space below)

SCHOLARSHIP COMMITTEE CO-CHAIR 2004-CURRENT
FINANCE COMMITTEE CHAIR 2004-2006 / 2012-CURRENT
LEADERSHIP CONFERENCE CHAIR 2012

**ARKANSAS HOSITAL AUXILIARY ASSOCIATION**  
**STATE NOMINATION FORM**

(Please type or print)

For the Office of: President Elect ☐ Vice President ☐ Secretary ☒ Treasurer ☐ Newsletter Editor ☐  
(Please check box)

Nominee's Name:	JUDITH (JUDY) SHAFFER
Mailing Address:	25 Northpointe Dr. Mountain Home, AR 72653
E-Mail Address (required):	shafferjas@SuddenLink.NET
Phone Number(s):	(870) 405-1200

Name of Auxiliary:	BAXTER REGIONAL
Name of Hospital:	BAXTER REGIONAL MEDICAL CENTER
Auxiliary Member (Total number of years):	8 years
Current District:	NORTH CENTRAL

**ELECTED OFFICES HELD IN AUXILIARY**

Position	Local	District	State
(Show the year or years in each position)			
President:			
Vice President:			
President Elect:			
Secretary:	2 years	3 years	
Treasurer:	2 years +		
Newsletter Editor:	2 yrs. Asst Tr.		
District Chair:			

**APPOINTED OFFICES HELD IN AUXILIARY**

Position	Local	District	State
Convention Chair:			2013-2014
Legislative Chair:			
Committee Chair:			

**LEADERSHIP POSITIONS HELD**

(Please type or print in the space below)

Other leadership positions held in outside entities.

*See you at the State Convention October 8 - 10, 2014.*

*Exciting things are happening!*